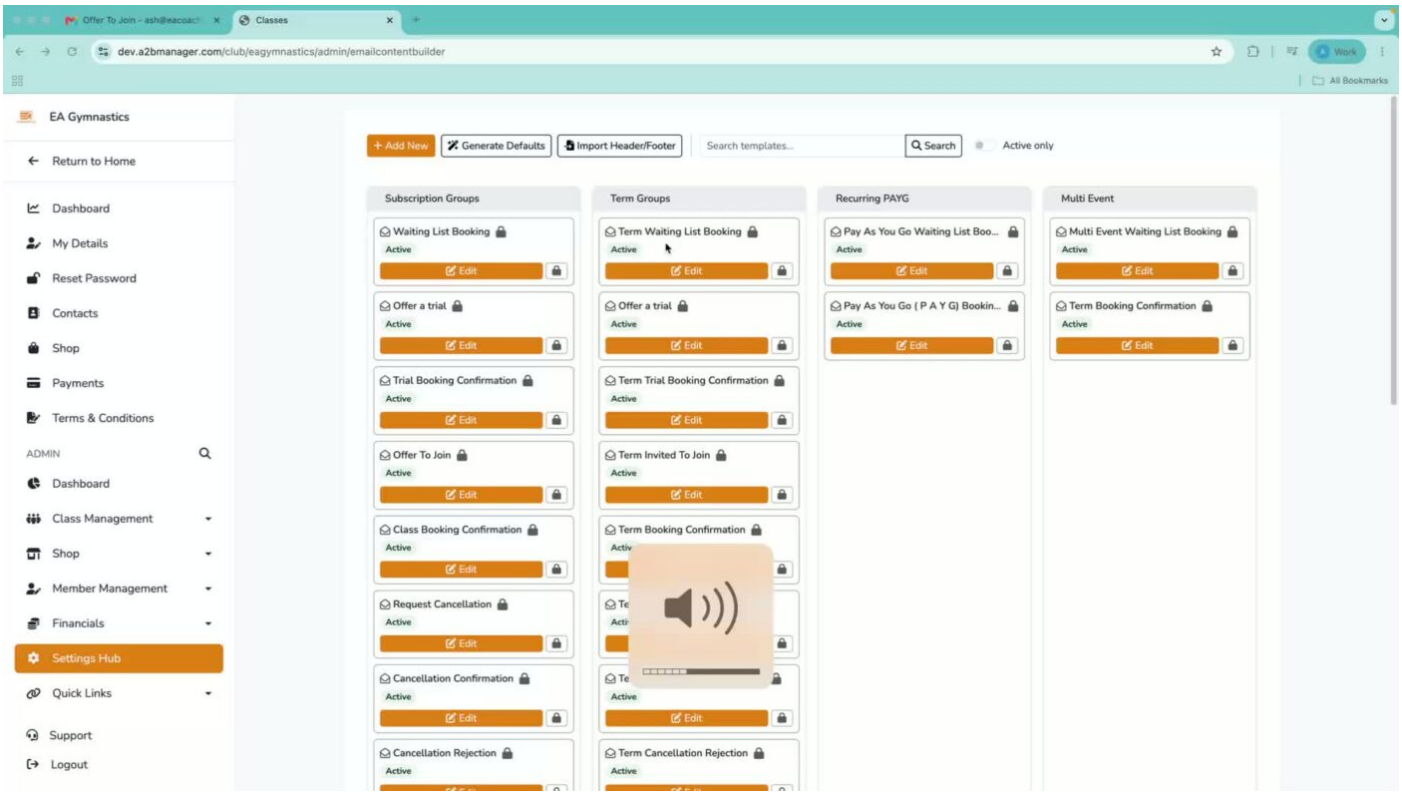
Class booking confirmation

Emails · https://a2bmanager.com/docs/class-booking-confirmation/

Embedded media: https://www.loom.com/embed/0ae01cd78def4fc99a06c2d12ea1fb8d

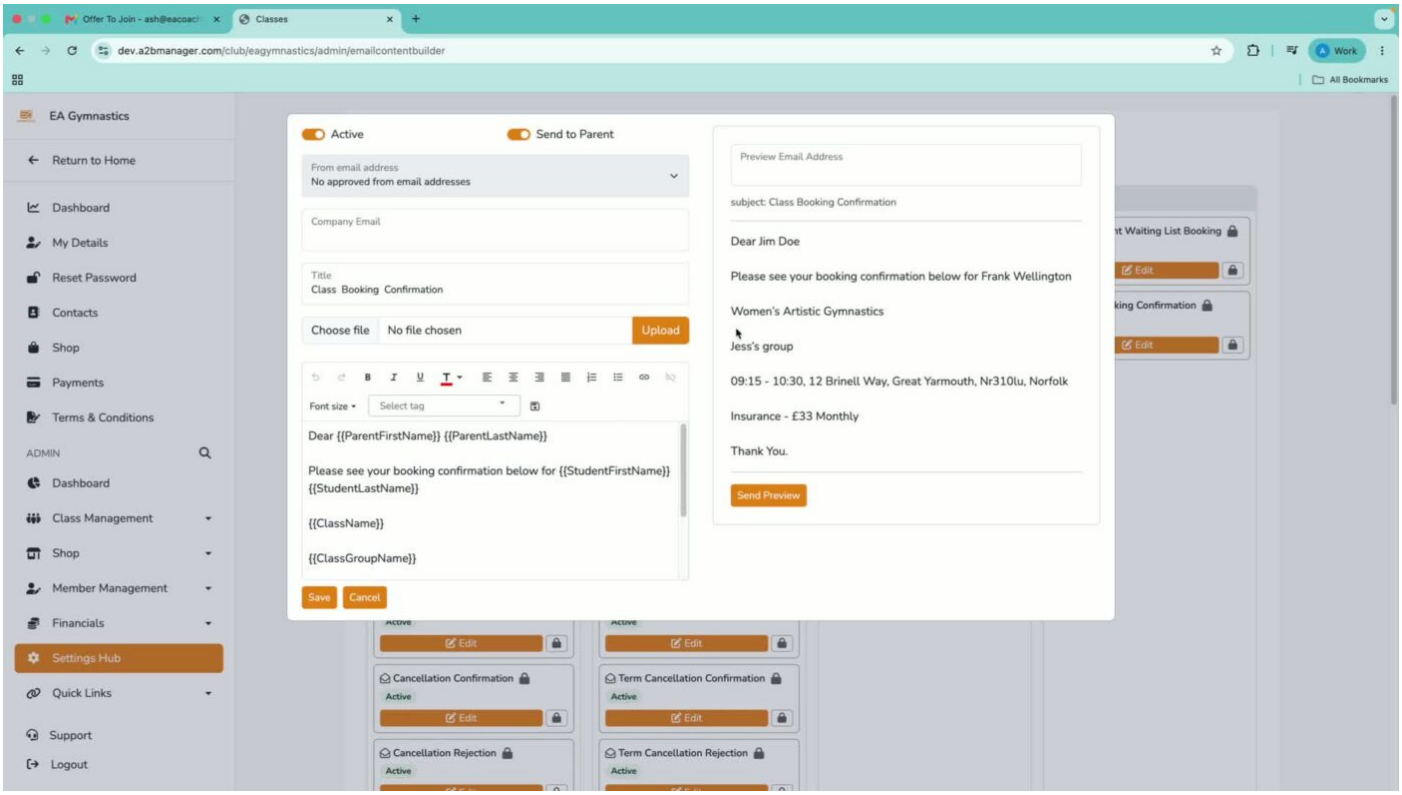
How the Class Booking Confirmation Email Is Triggered for Subscription Groups

1. Open the Class Booking Confirmation email template 0:00



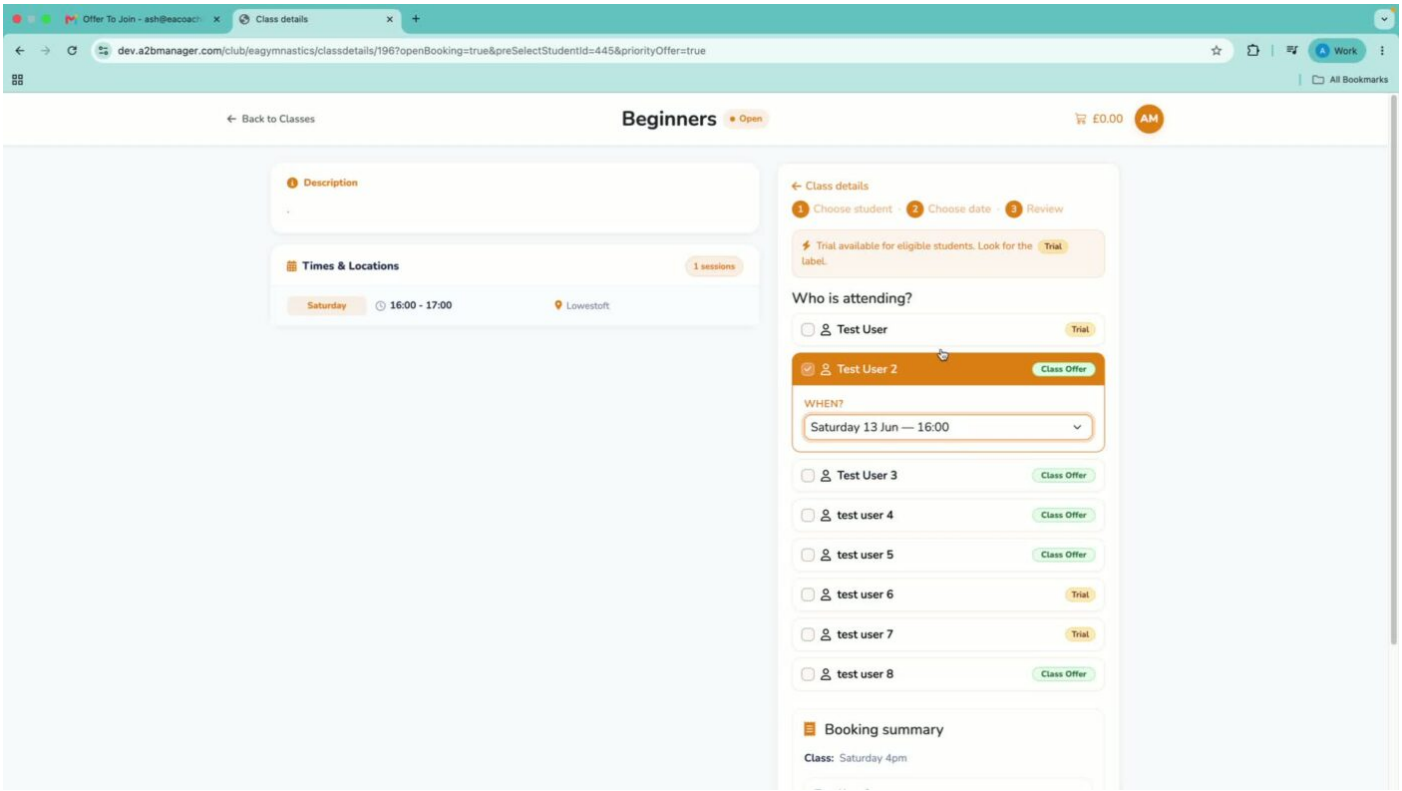
- Go to **Class Booking Confirmation** for subscription groups.
- Review the email template shown there.
- This is a simple confirmation email that tells the parent which class their child has booked into.
- The template can be edited in the email templates area.

2. Understand the parent booking flow 0:14



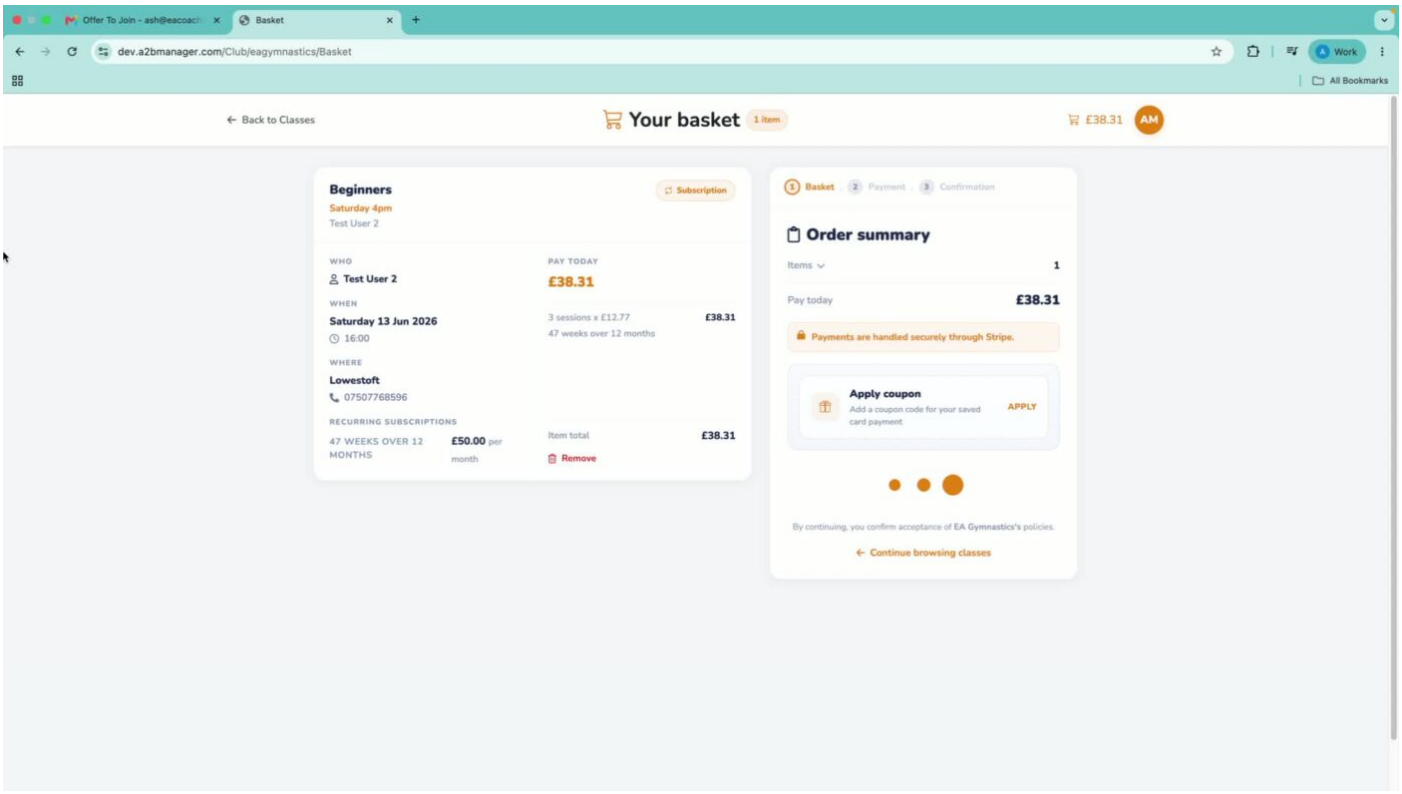
- After a parent is offered to join, they will see a **class offer** in their dashboard.
- When they click the class offer, they can:
  - choose the child's **joining date**
  - add the booking to the **basket**
- At this point, the parent should already have a saved card if they previously paid for a trial.

3. Handle payment for the first booking 0:35



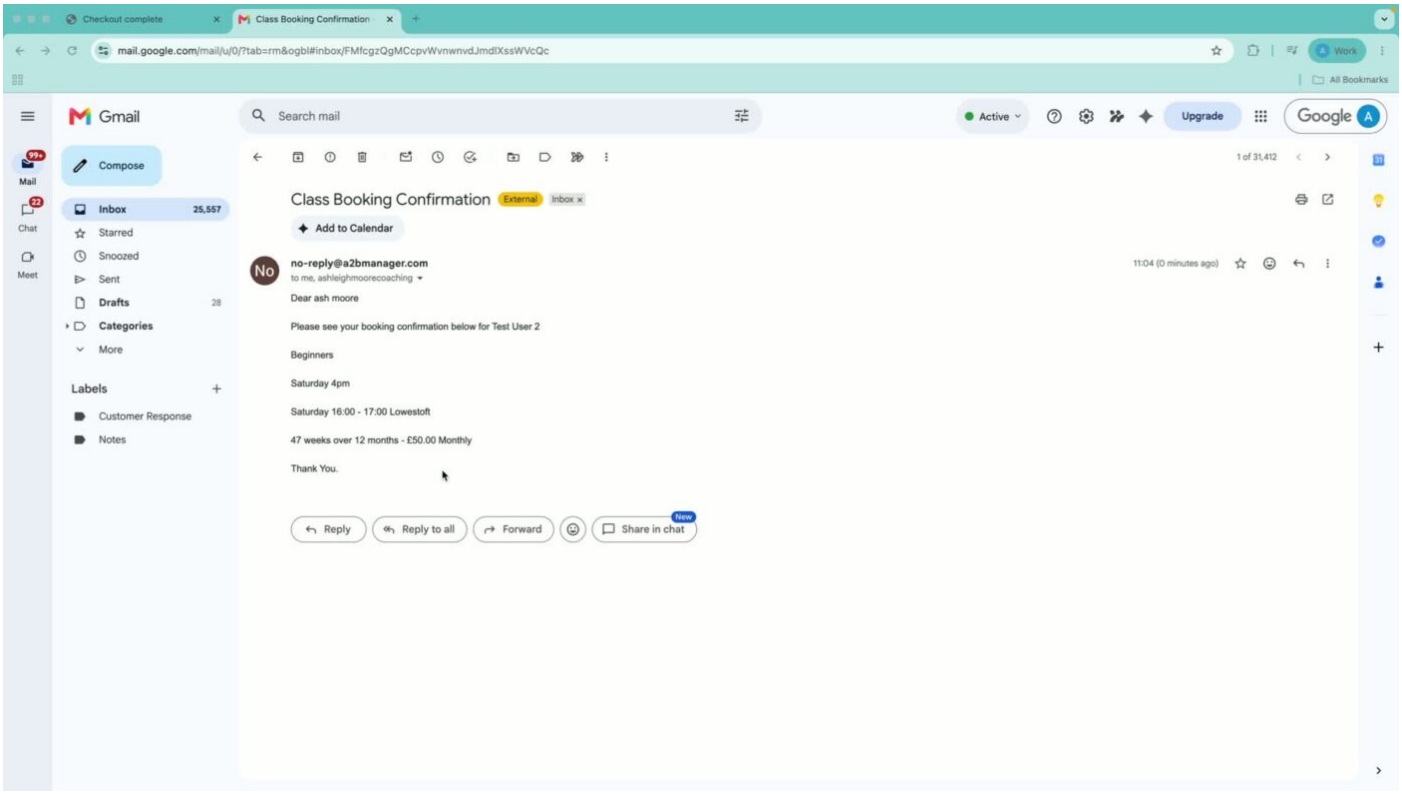
- If the trial was **paid**, the saved card should already be available.
- If the trial was **free**, the parent will need to enter a card for the first time.
- From the basket, they can pay using the **default card** and wait for the payment to process.

4. Confirm the email is sent after payment 0:56



- Once payment completes successfully, the system sends a confirmation email.
- You should then receive the **Class Booking Confirmation** email.
- This confirms the booking has been completed for the subscription-style class.

5. Know when the confirmation is triggered 1:07



- The email is triggered when someone **pays and joins** a subscription-style class.

- This is the event that causes the confirmation email to be sent.
- The email content itself is editable in the email templates.
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