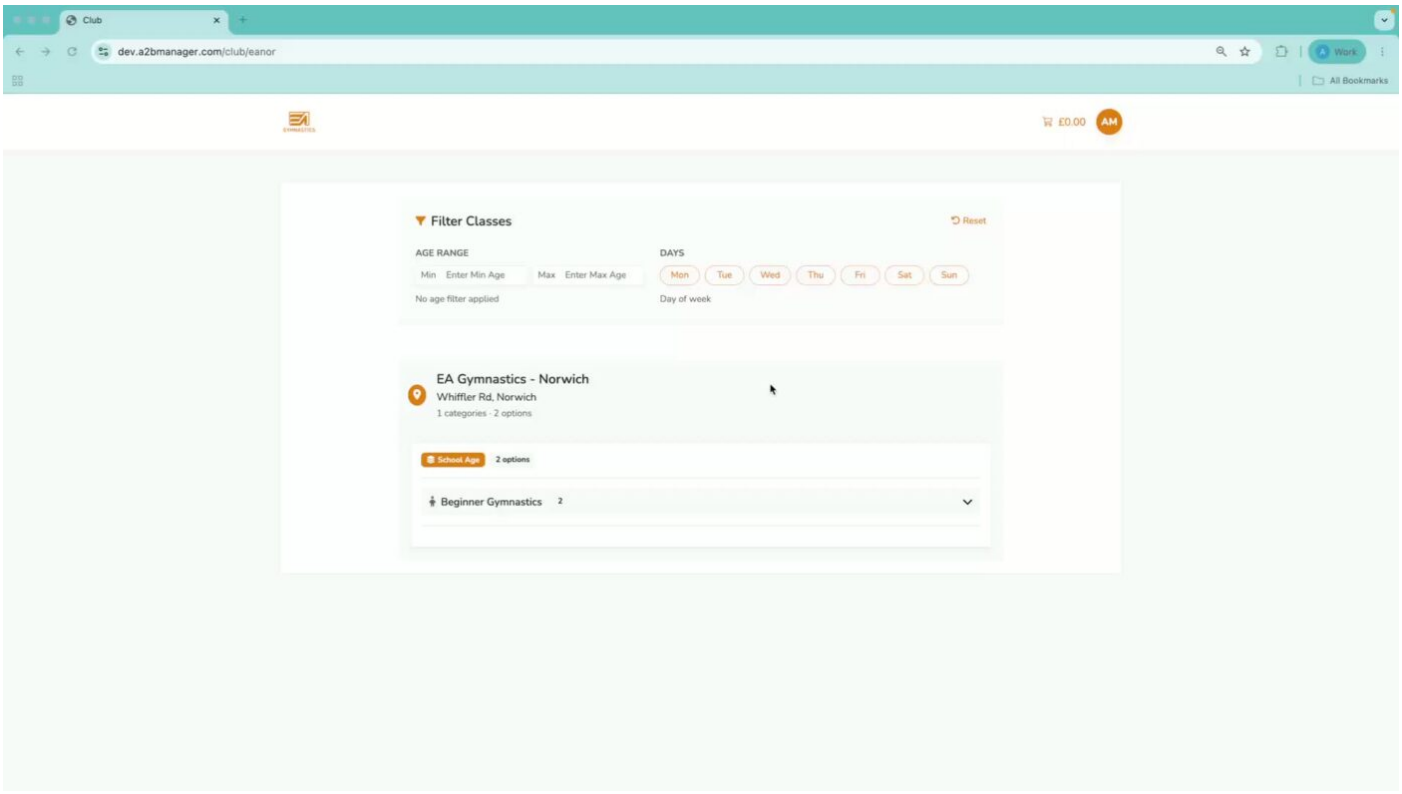
How parents enrol to classes from waiting list or trial

Bookings & Memberships · https://a2bmanager.com/docs/how-parents-enrol-to-classes-from-waiting-list-or-trial/

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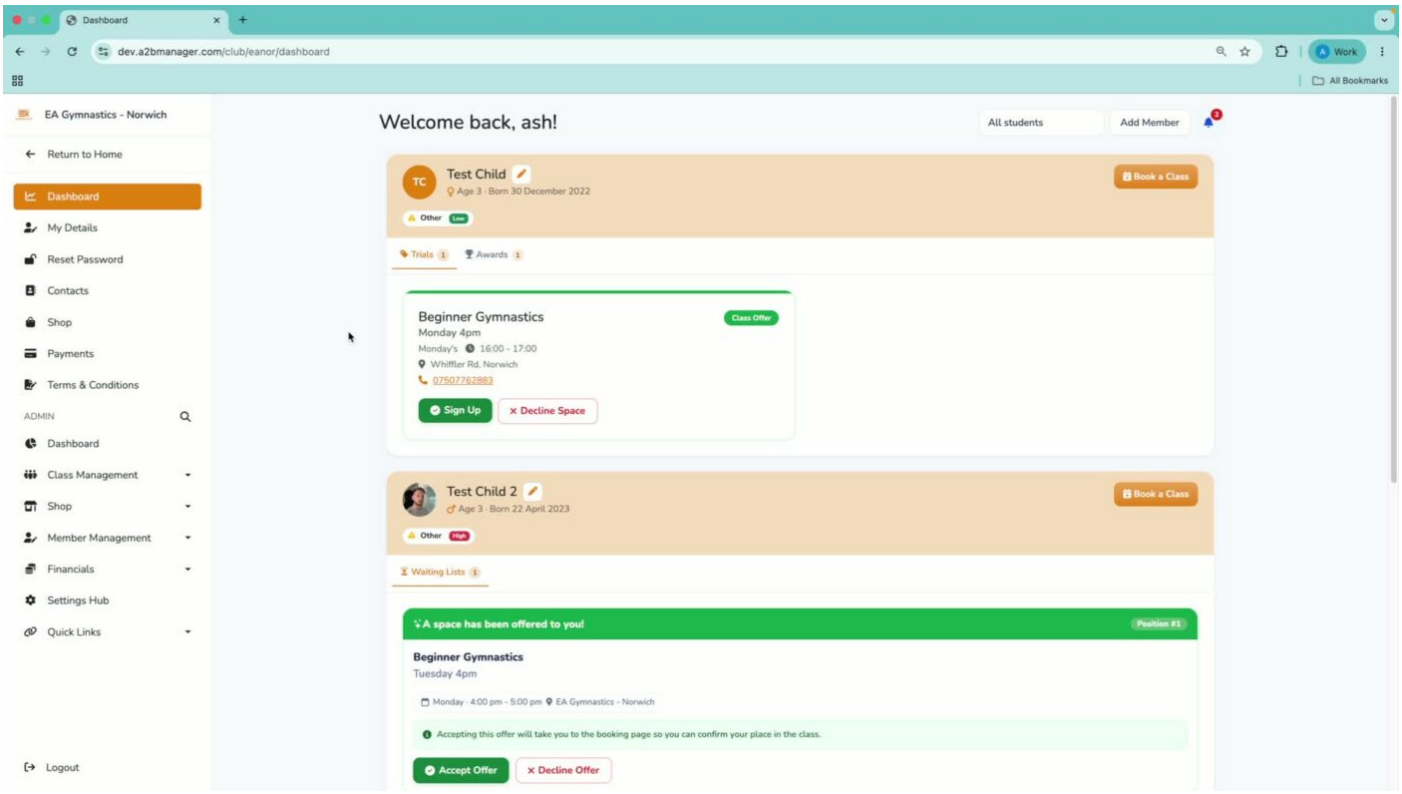
How parents sign up after a trial offer or waiting list offer

1. Parent receives an offer to join 0:00



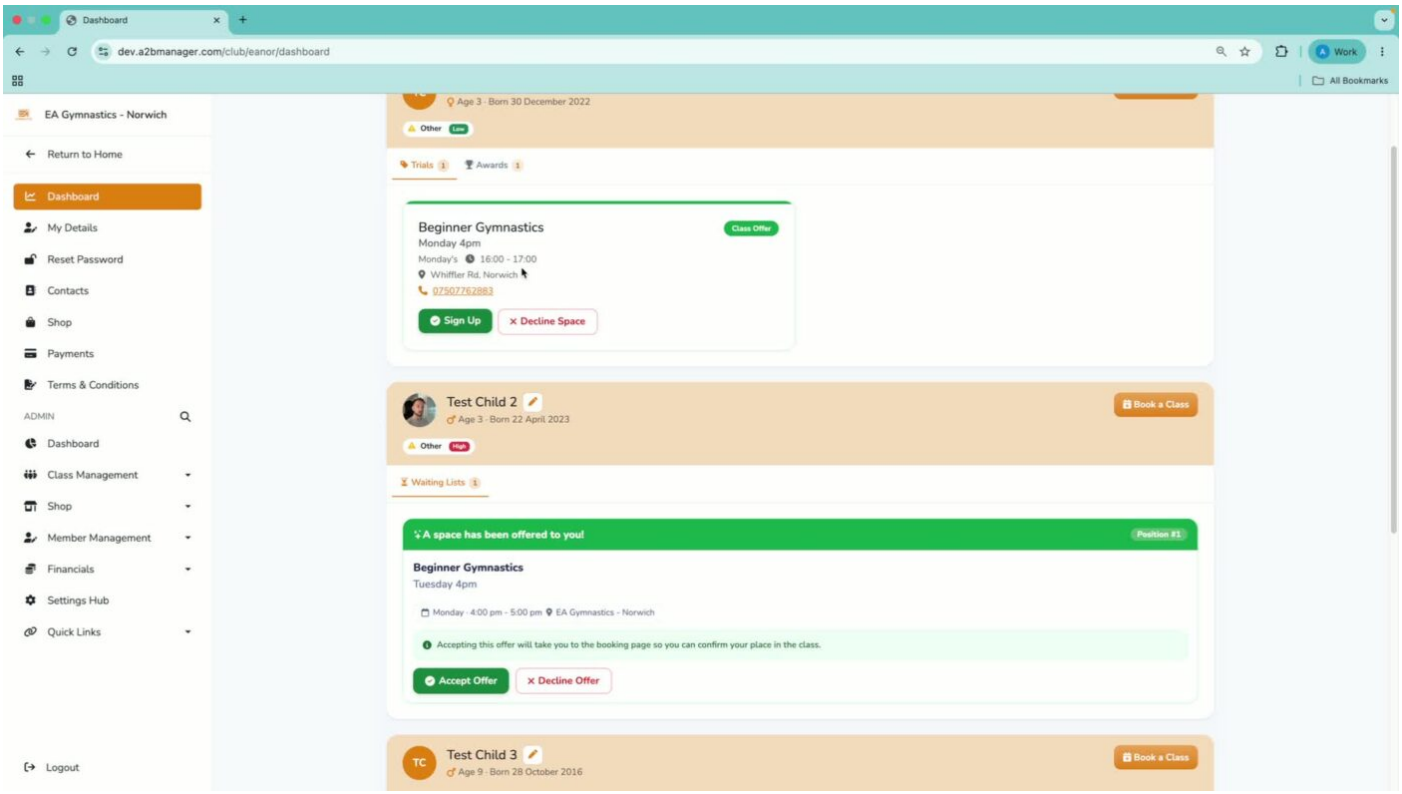
- The process starts when a parent is offered a space.
- This can happen in two ways:
  - After completing a trial
  - From the waiting list
- The parent receives an email saying they've been offered a space.
- The email takes them to their parent dashboard.

2. Parent reviews the offer in the dashboard 0:22



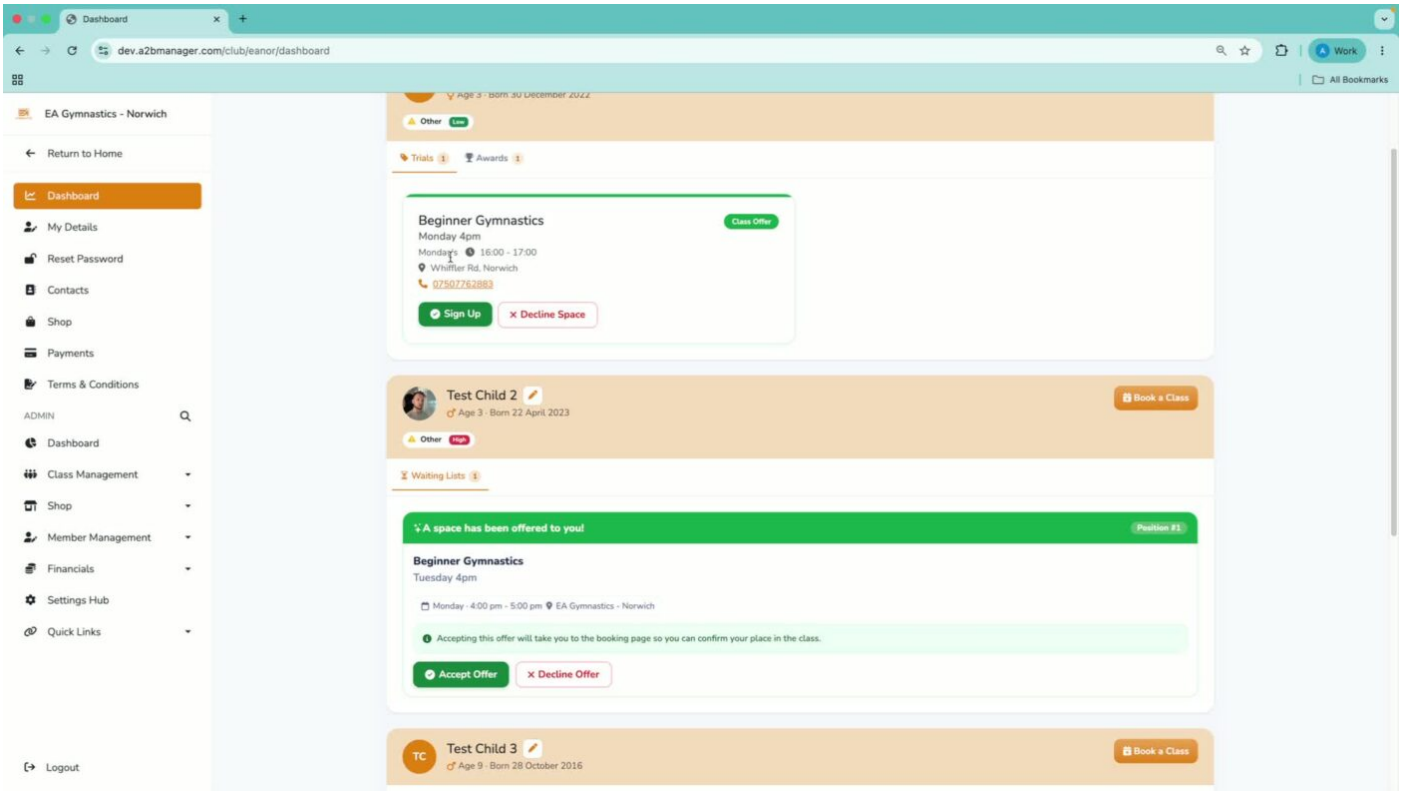
- In the dashboard, the parent can see the child and the offer status.
- Example shown:
  - **TestChild**: completed a trial and was offered a space for **Monday at 4**
  - **TestChild2**: was on the waiting list and was offered a space to join
- The key difference is whether the class supports trials or not.

3. Parent signs up from the class offer 0:39



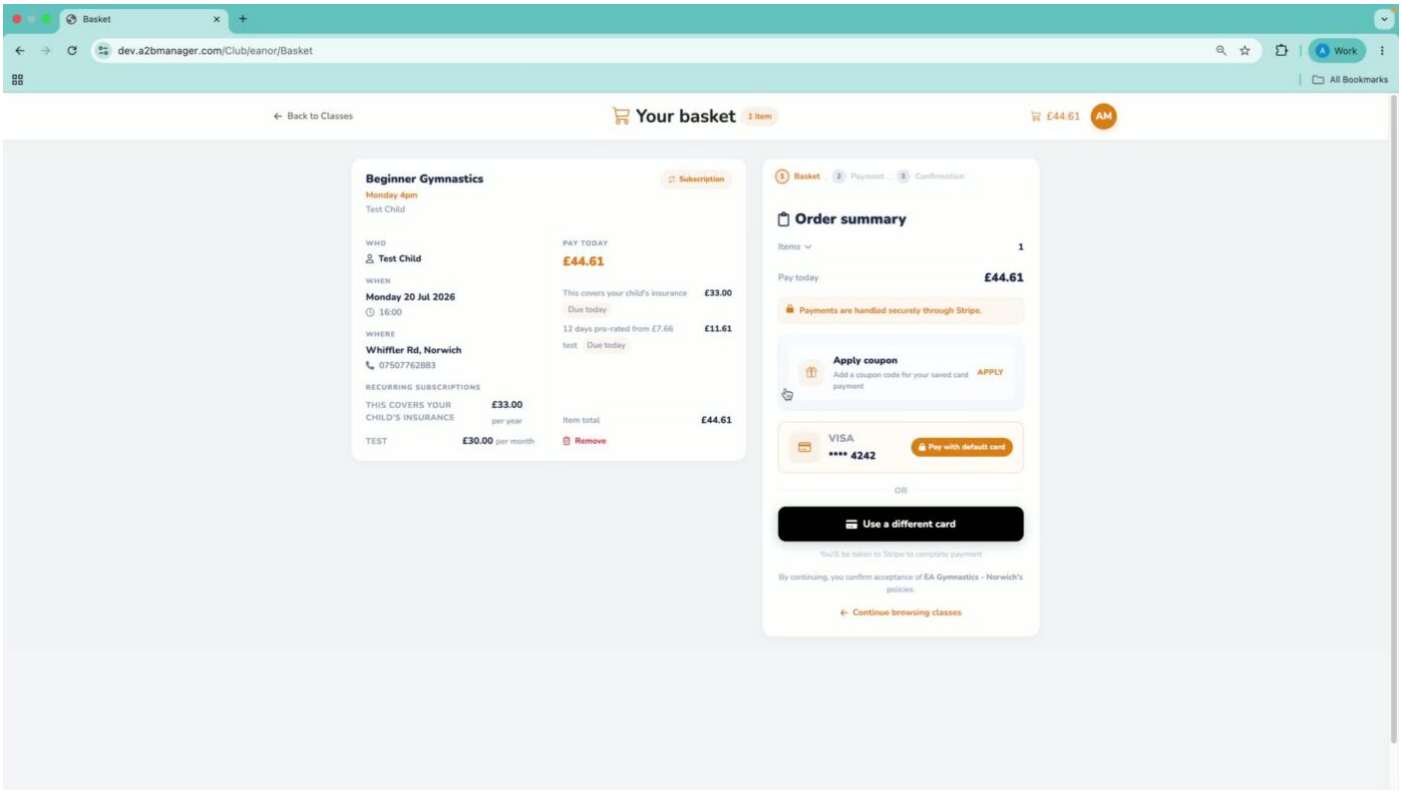
- If the class offers trials, the parent can sign up from the trial section.
- If the class does **not** offer trials, the parent signs up directly from the waiting list offer.
- Clicking **Sign up** opens the class page with a **class offer** label.

4. Parent chooses a start date and adds the class to the basket 0:54



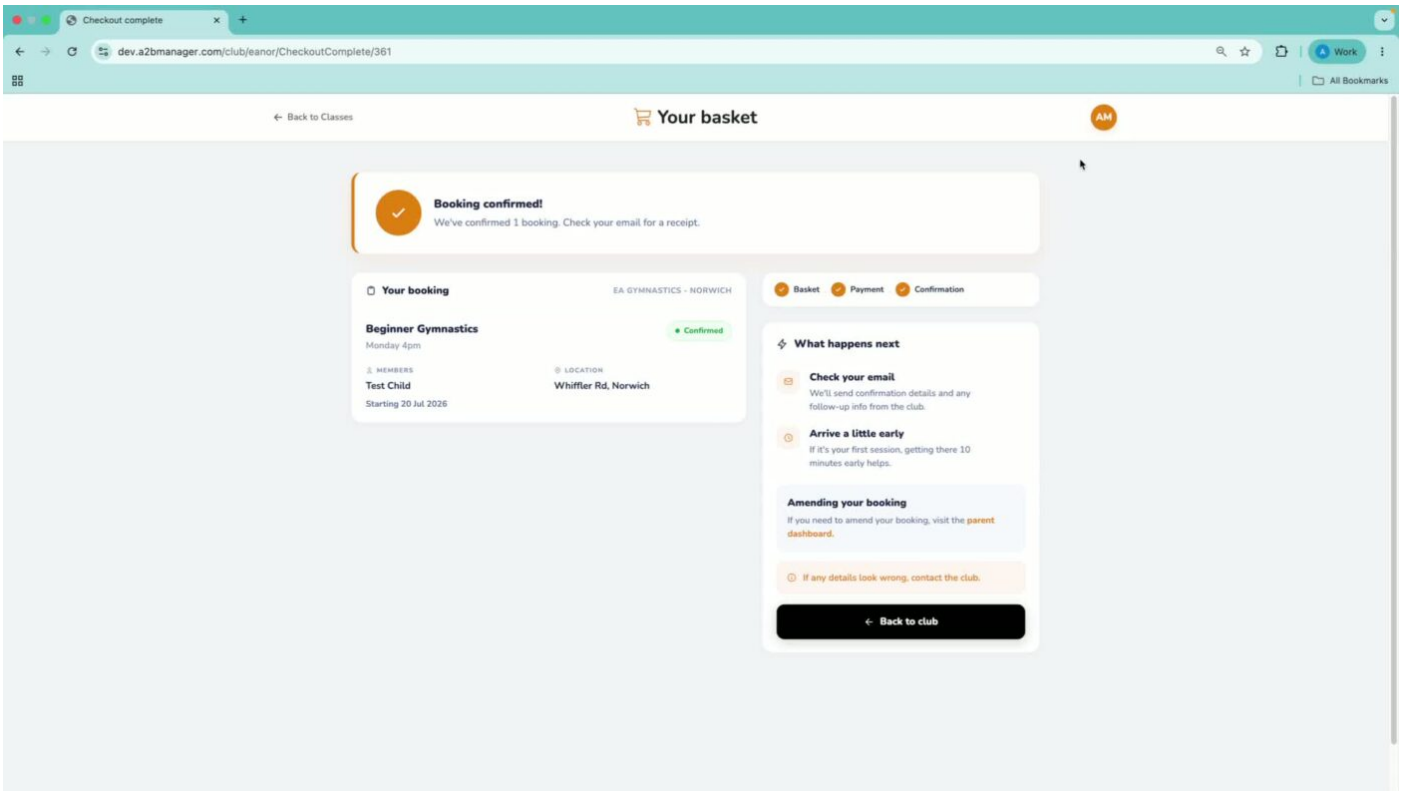
- The parent selects the date they want to start.
- They add the class to their basket.
- They review the subscription details that were set up for the class.

5. Parent pays and completes registration 1:09



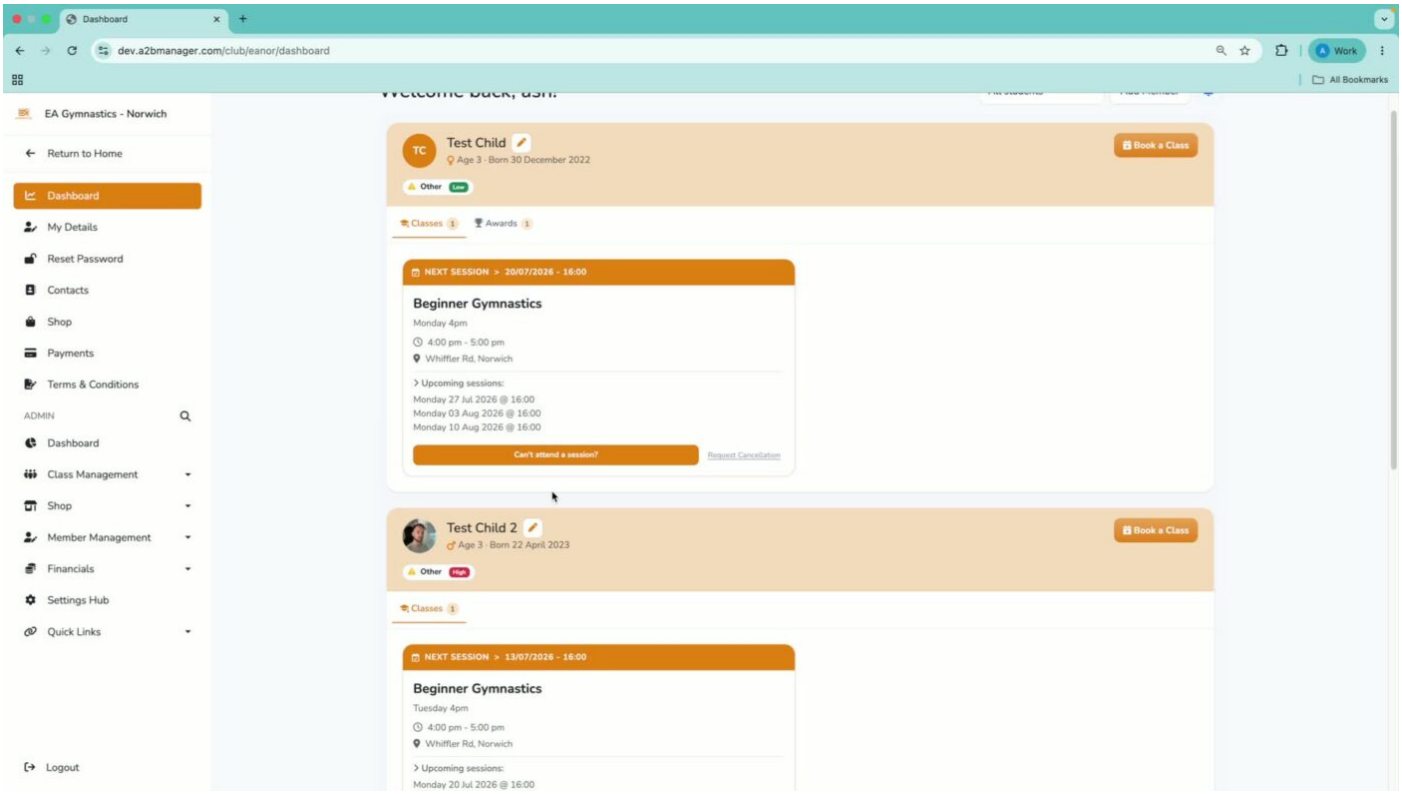
- The parent can pay and join from the basket.
- If a card is already saved, they can use **Pay with default card** to complete checkout quickly.
- Once payment is confirmed, the booking is completed.

6. Booking confirmation is sent and the dashboard updates 1:27



- After payment, a booking confirmation is shown.
- A confirmation email is also sent.
- The dashboard updates so the child now appears as booked into the class.

7. Main difference between the two signup paths 2:07



- **Trial-enabled class:** the child can book a trial first, then later accept the offer.

- **No-trial class:** the child cannot trial and instead joins directly from the waiting list offer.
- In both cases, the parent ends up paying and joining the class.
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