How to Add Stripe Products (Subscription Prices) in the Settings Hub

Class Types · https://a2bmanager.com/docs/how-to-add-stripe-products-in-the-settings-hub/

Embedded media: https://a2bmanager.com/wp-content/uploads/2026/11/stripe-products-v1-walkthrough.mp4

Video walkthrough (282 seconds)

Stripe products are the subscription prices your club charges, for example **£25 a month** or **£250 a year**. You create them in the Settings Hub, without opening Stripe. Then you link a product to a class group, so members who join that group are put on the subscription. This guide shows you how to add products, check them, link one to a class group and add it to a member.

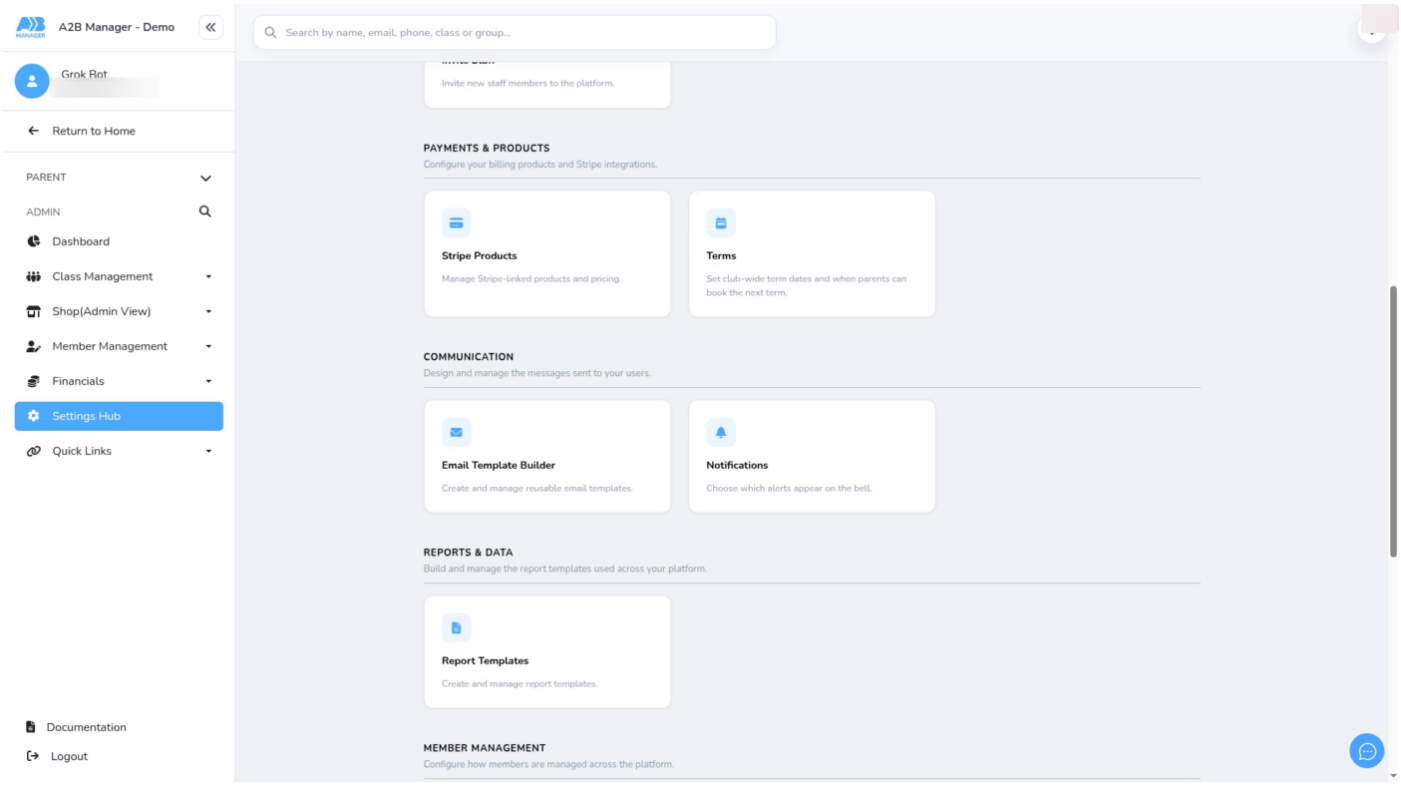
Before you start

- You do all of this as a club admin.
- Saving a product doesn’t charge anyone or put anyone on it. Members only go on a subscription when they book, or when you add it to them.

Add your products

Step 1: Open Stripe Products (0:00)

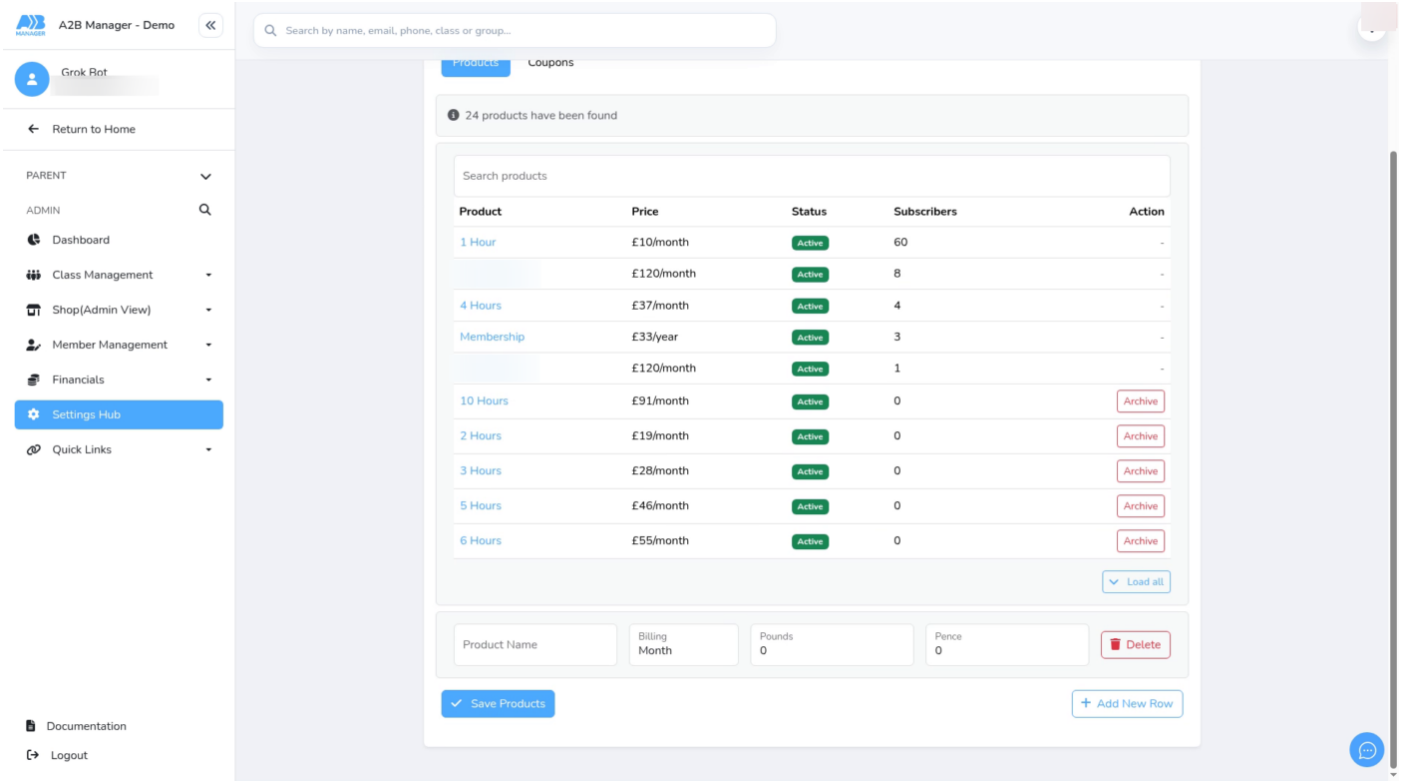
- Go to **Settings Hub**.
- Under **Payments & Products**, click **Stripe Products**.



Step 1: Stripe Products under Payments & Products in the Settings Hub

Step 2: See the products you already have (0:11)

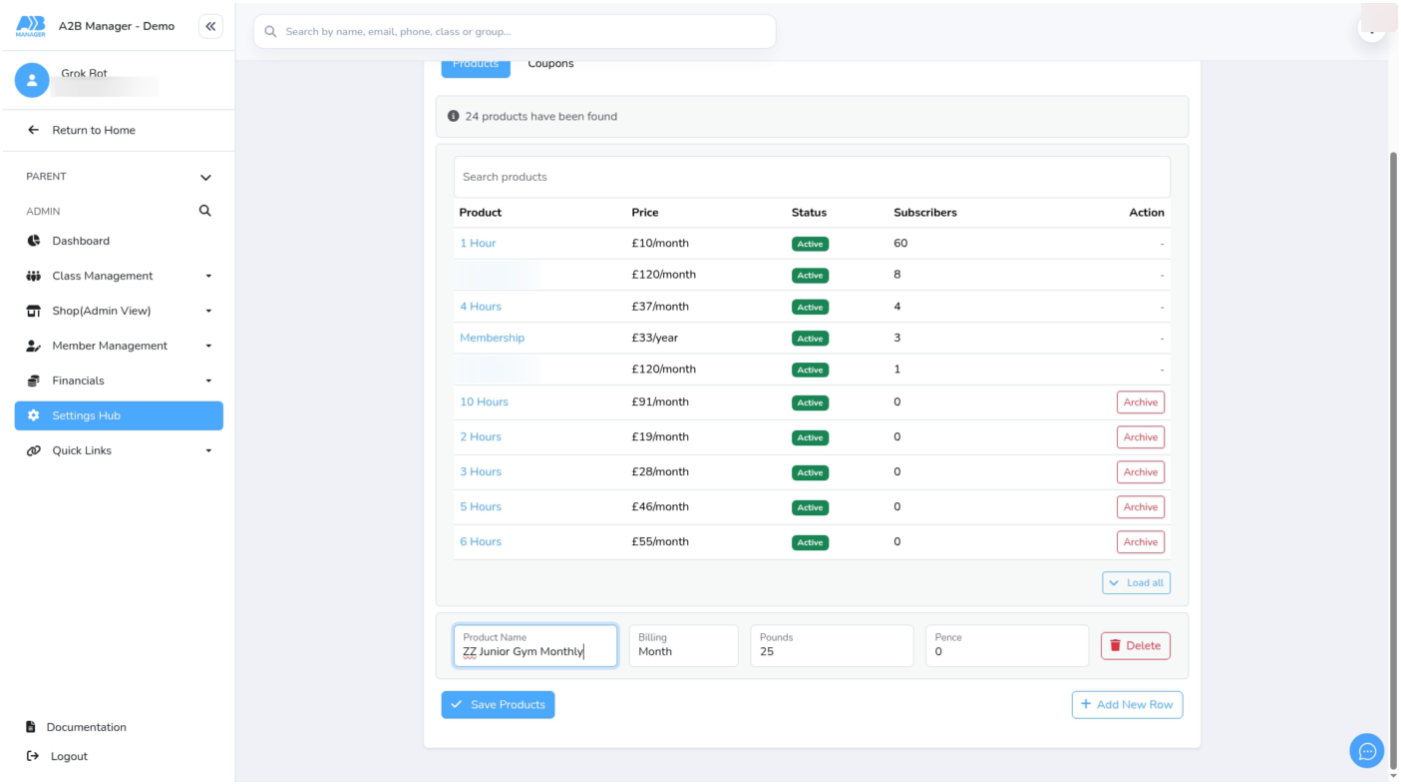
- Click **Load Products**. You'll see how many products were found.
- The list shows each product's **Price**, **Status** and number of **Subscribers**.
- Use **Search products** to find one quickly.



Step 2: Load Products lists your products with their price, status and subscribers

Step 3: Fill in a product row (0:23)

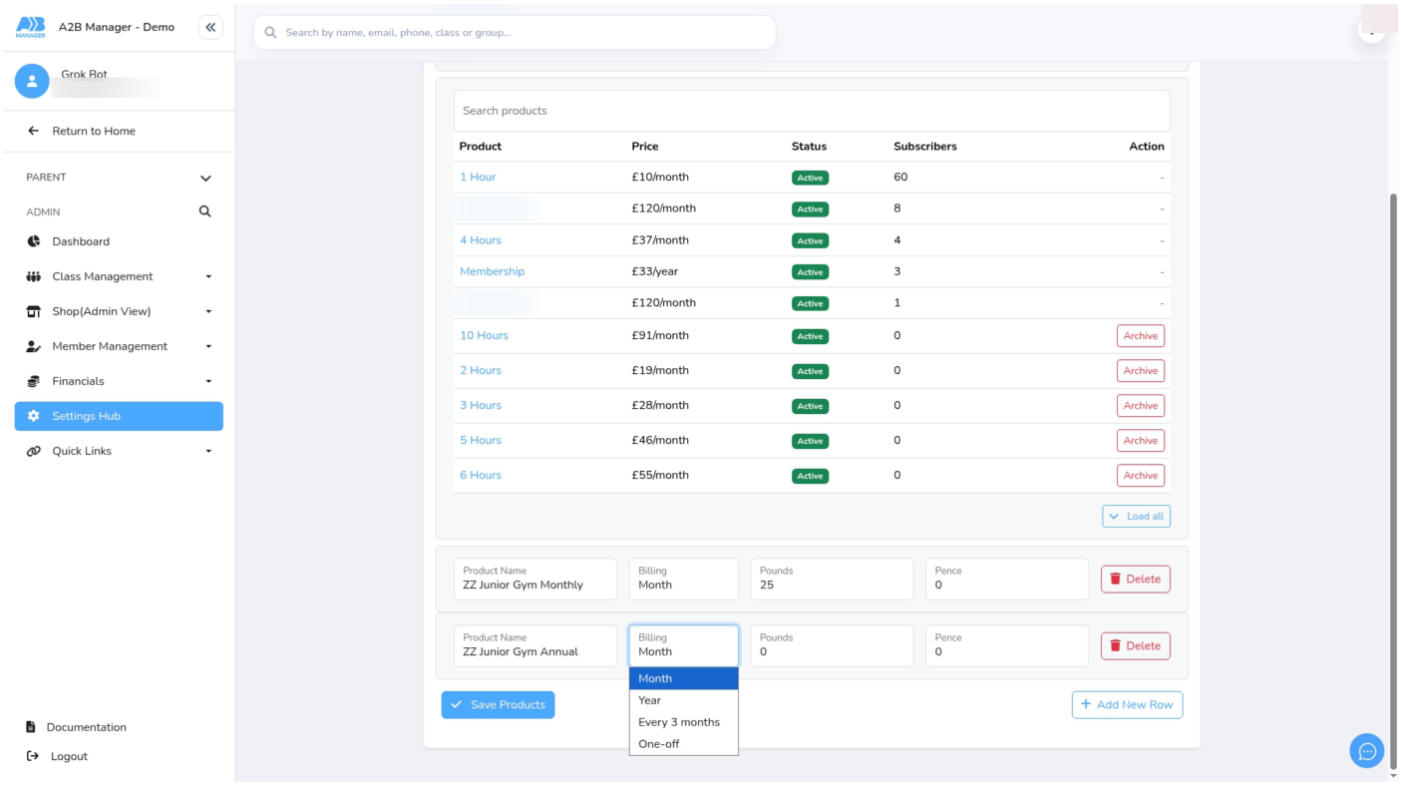
- Below the list there's an empty row. Type a **Product Name** that parents will recognise, for example **Junior Gym Monthly**.
- Choose the **Billing**. This is how often the member is charged.
- Enter the price in **Pounds** and **Pence**. Pence go from **0 to 99**. For £25.00, enter 25 pounds and 0 pence.



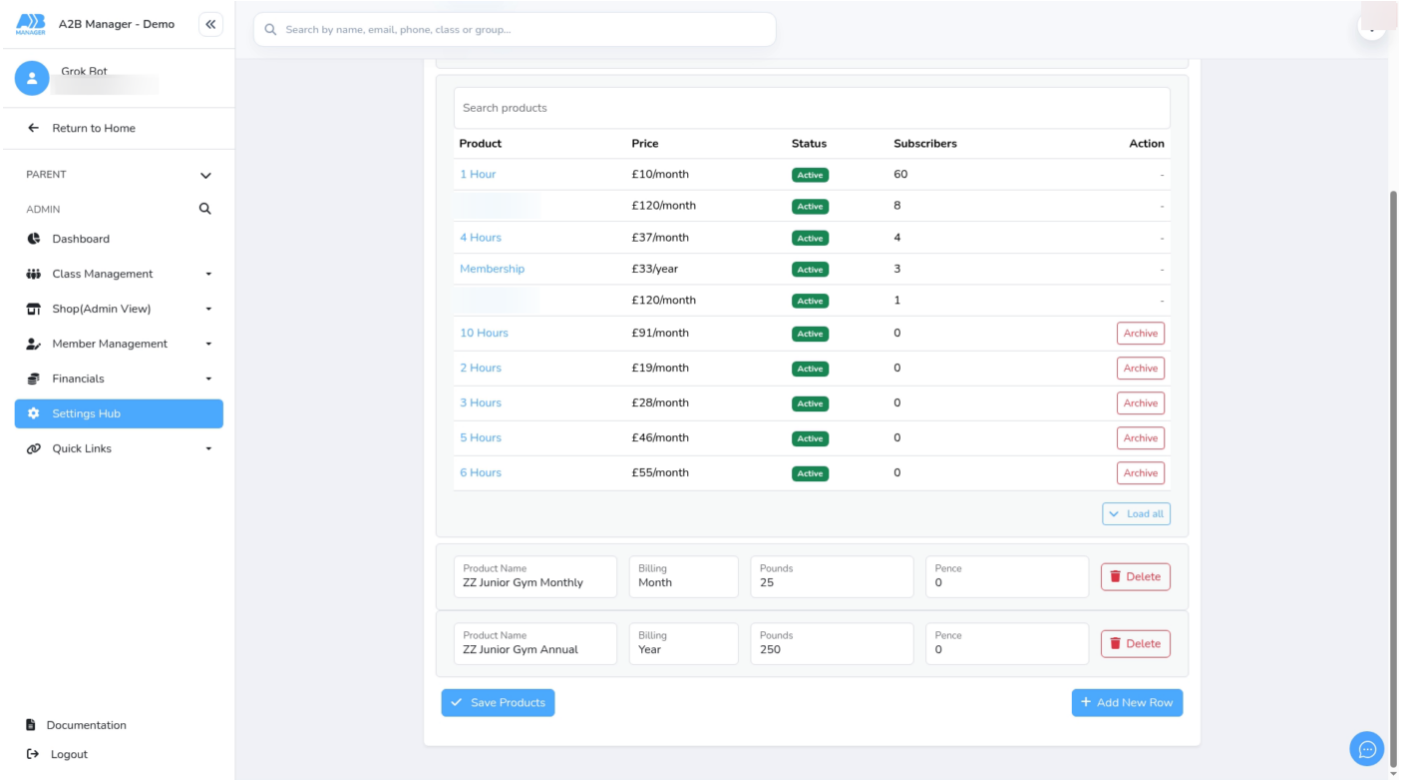
Step 3: A product row: Product Name, Billing Month, 25 pounds and 0 pence

Step 4: Add more rows (0:32)

- To add another product, click **+ Add New Row**.
- Give it a name and choose its Billing: **Month**, **Year**, **Every 3 months** or **One-off**.
- Enter its price, for example 250 pounds and 0 pence for a yearly product.
- If you add a row you don't need, click its **Delete**. This only removes the row. It doesn't delete a saved product.



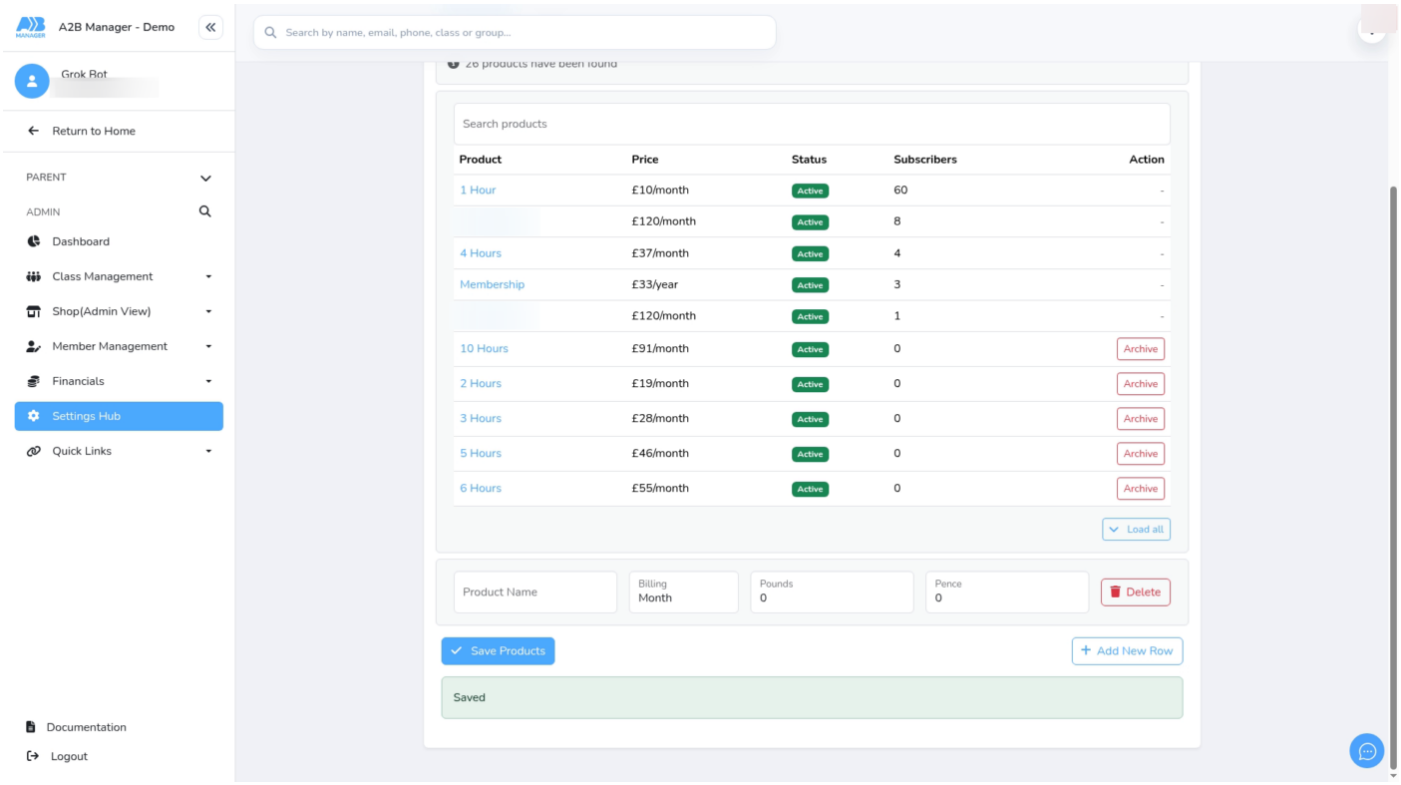
Step 4: The Billing options: Month, Year, Every 3 months and One-off



Step 4: Two new rows ready to save: ZZ Junior Gym Monthly (£25, Month) and ZZ Junior Gym Annual (£250, Year)

Step 5: Save your products (1:07)

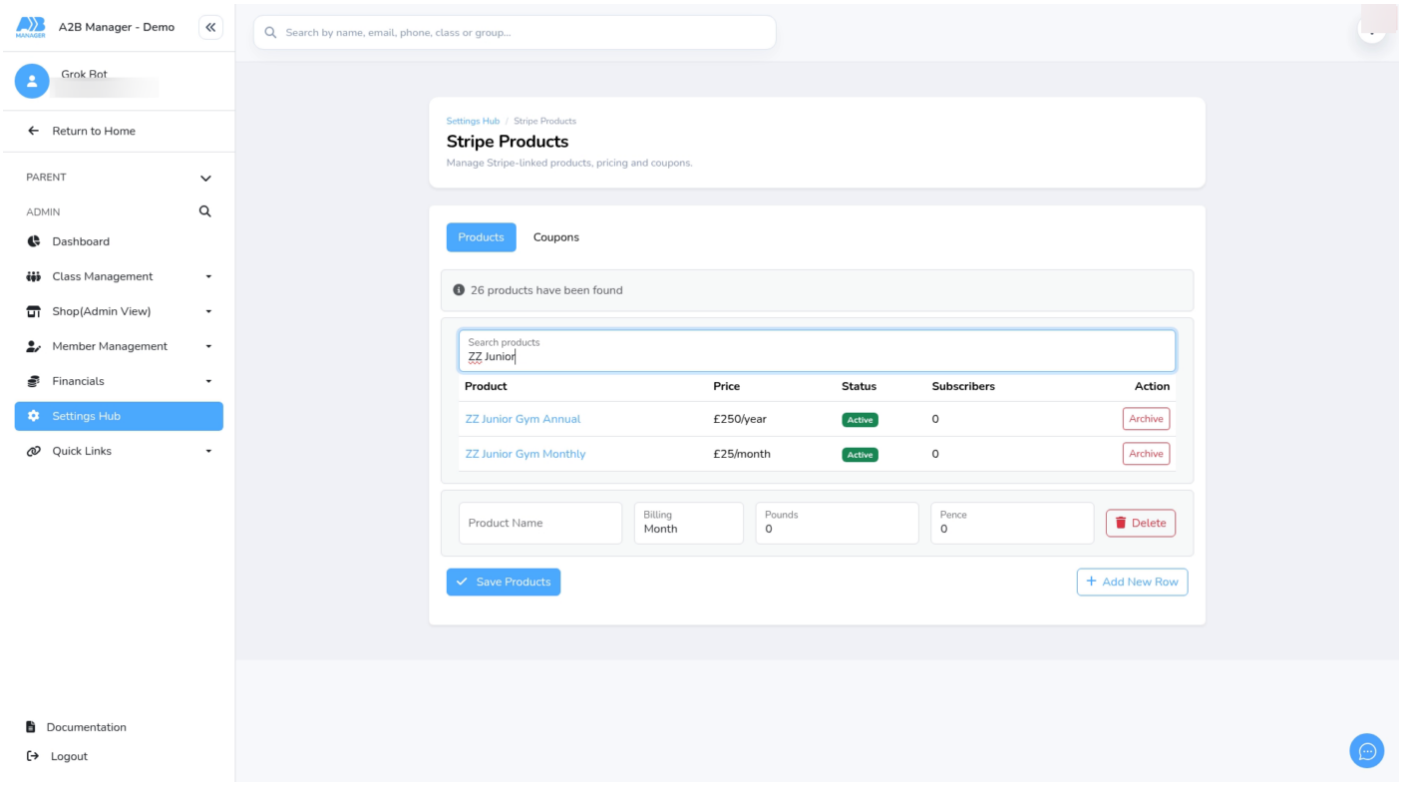
- When the rows are right, click **Save Products**.
- You'll see **Saved**.



Step 5: Saved, after clicking Save Products

Step 6: Check the new products in the list (1:20)

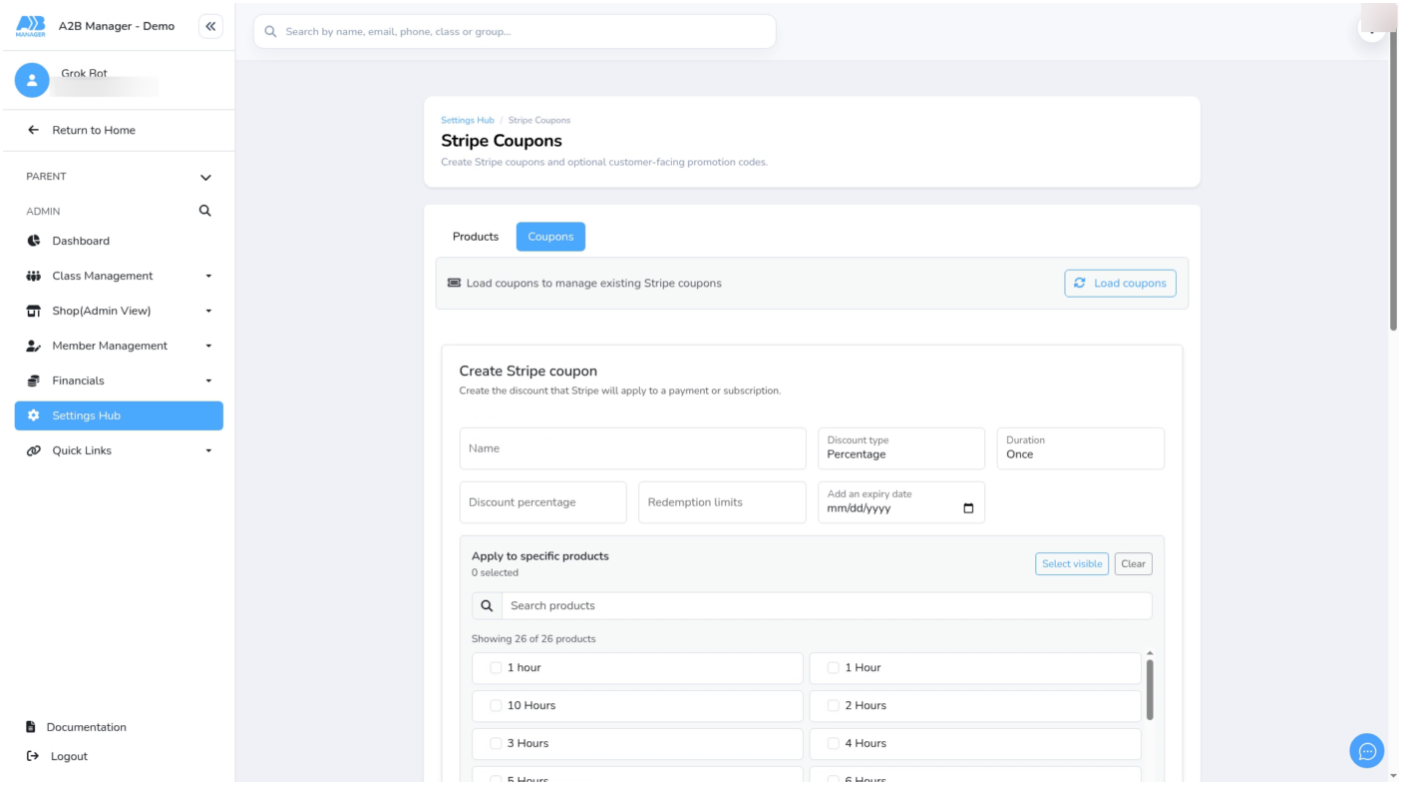
- Click **Load Products** again and search for your new products.
- Check that each name and price is right. Each new product shows as **Active** with **0** subscribers.
- **Archive** only shows on a product that nobody is subscribed to. You can’t edit or delete a product on this page, so if a price is wrong, add a new product with the right price.



Step 6: The new products in the list: £250/year and £25/month, Active, 0 subscribers

Step 7: Coupons (1:42)

- Discounts are set up on the **Coupons** tab of the same page.

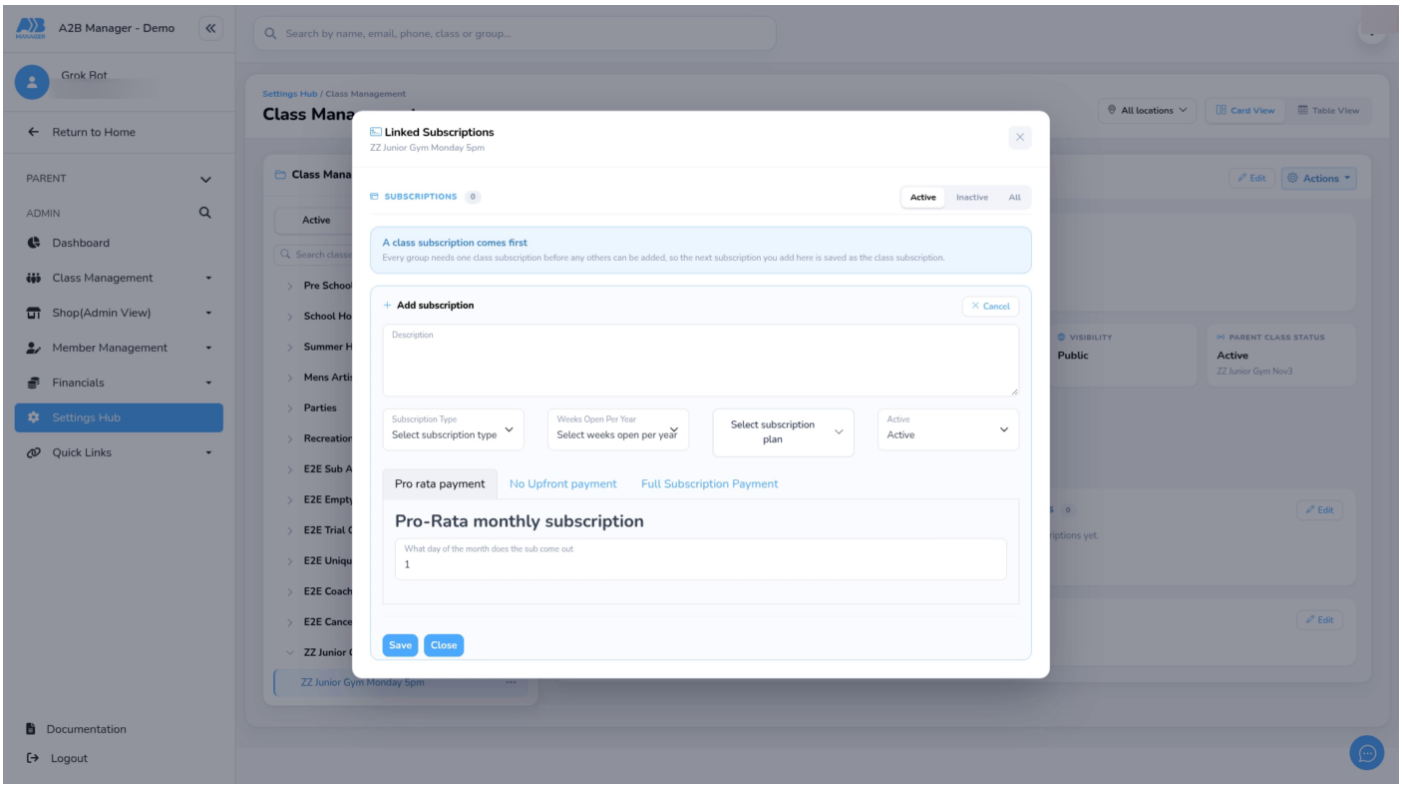


Step 7: The Coupons tab on Stripe Products

Link a product to a class group

Step 8: Link the product to a class group (1:53)

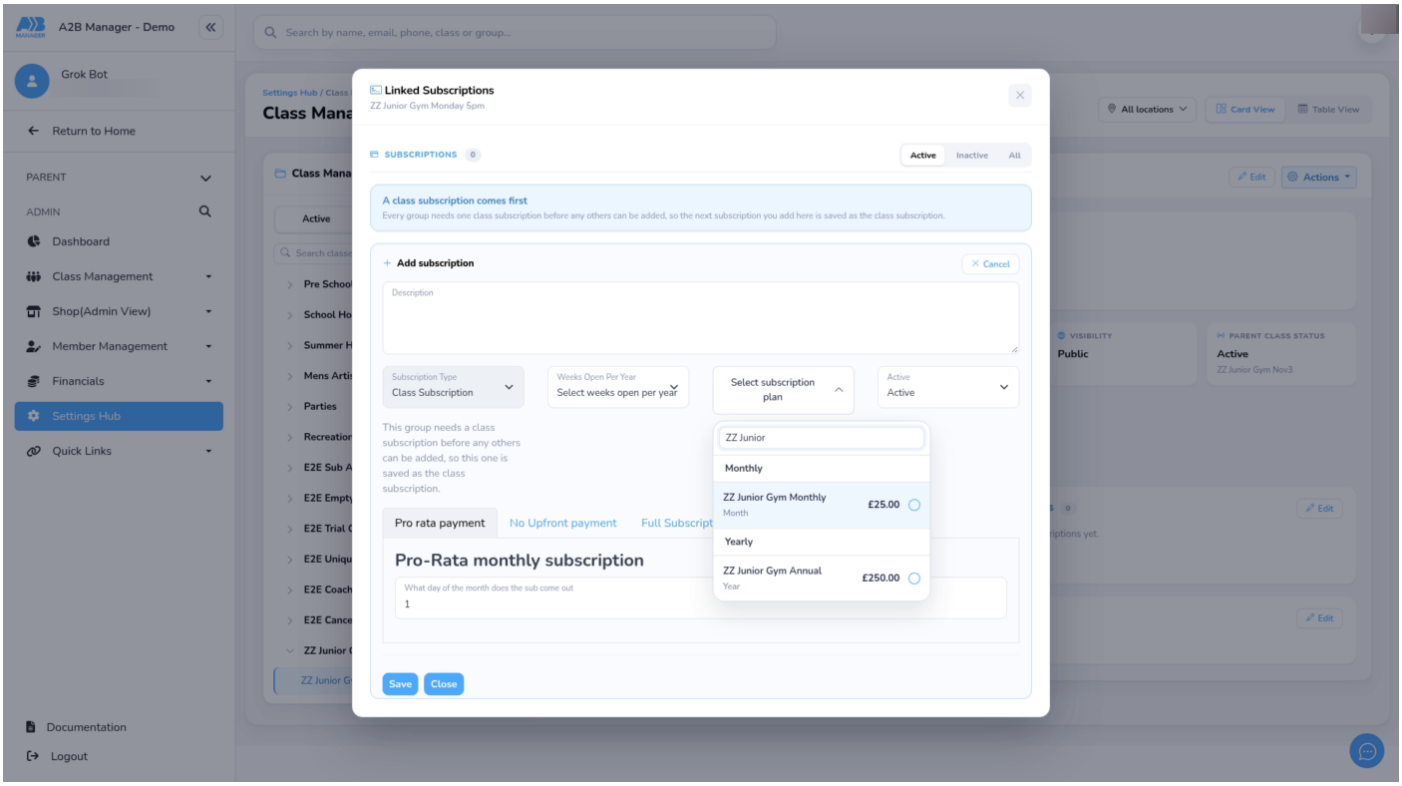
- Go to **Settings Hub** > **Add/Edit Classes**.
- Choose the class, then click its group.
- On the **Subscriptions** card, click **Edit**. The **Linked Subscriptions** box opens.
- Click **+ Add subscription**. The banner explains: *A class subscription comes first*. The first subscription you add to a group is saved as its class subscription.



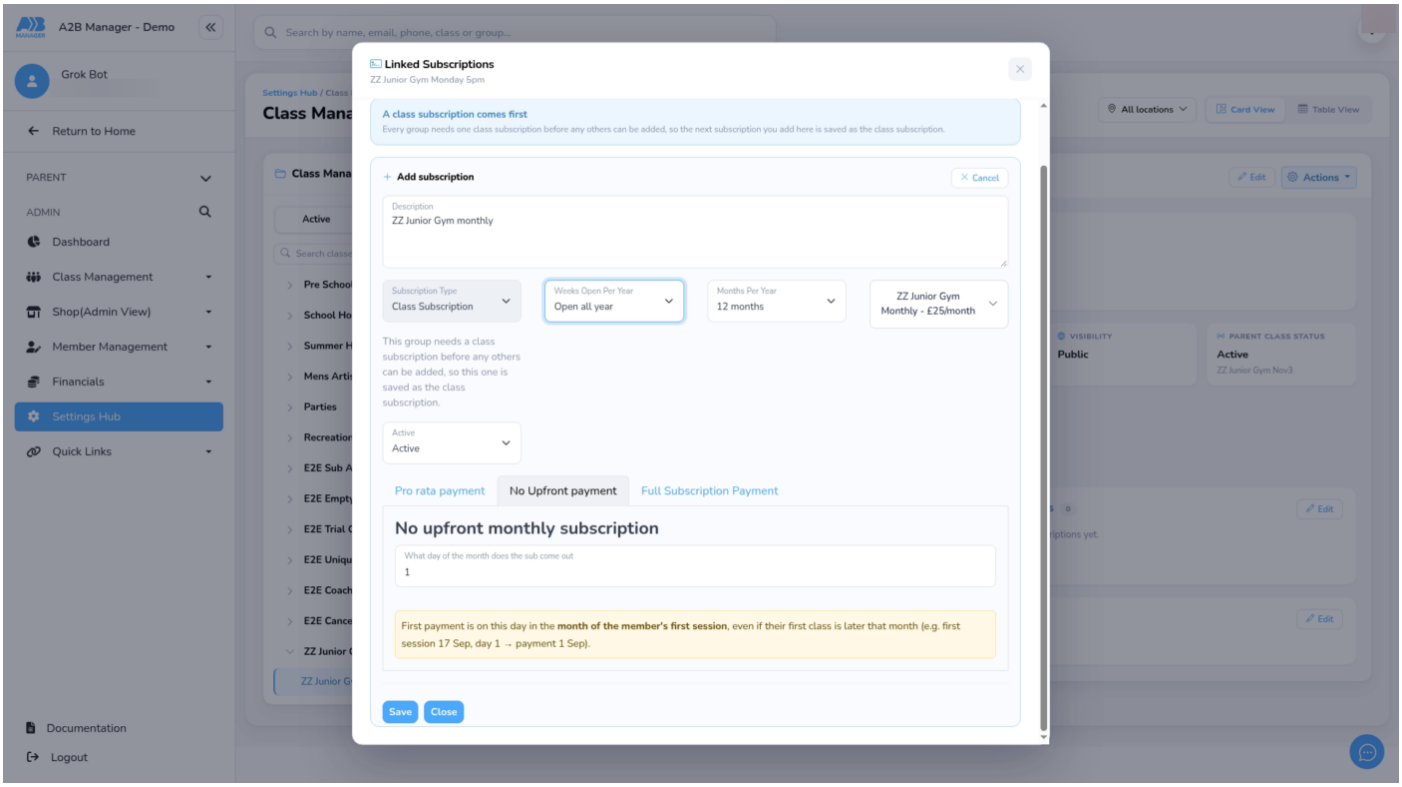
Step 8: Linked Subscriptions, with the A class subscription comes first banner

Step 9: Choose the product and save (2:27)

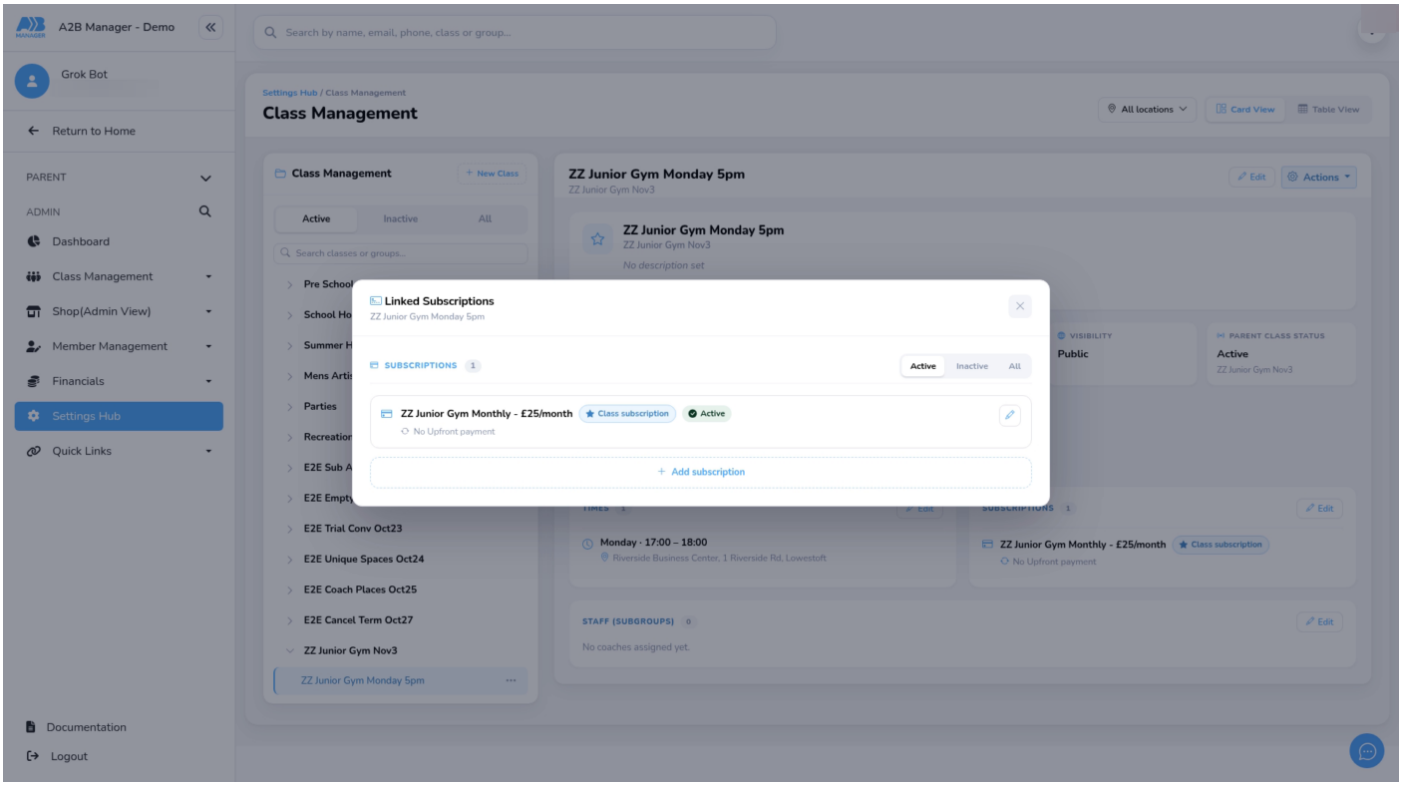
- Open **Select subscription plan** and pick your new product. New products show here straight away. You can search for them.
- Choose how the first payment works. In this example it’s **No Upfront payment**.
- Type a **Description** that parents will recognise, and choose **Weeks Open Per Year**. Both are required.
- Click **Save**. The product now shows in the group’s list as the **Class subscription**.



Step 9: Select subscription plan, searched for the new products



Step 9: The filled-in linked subscription, ready to save

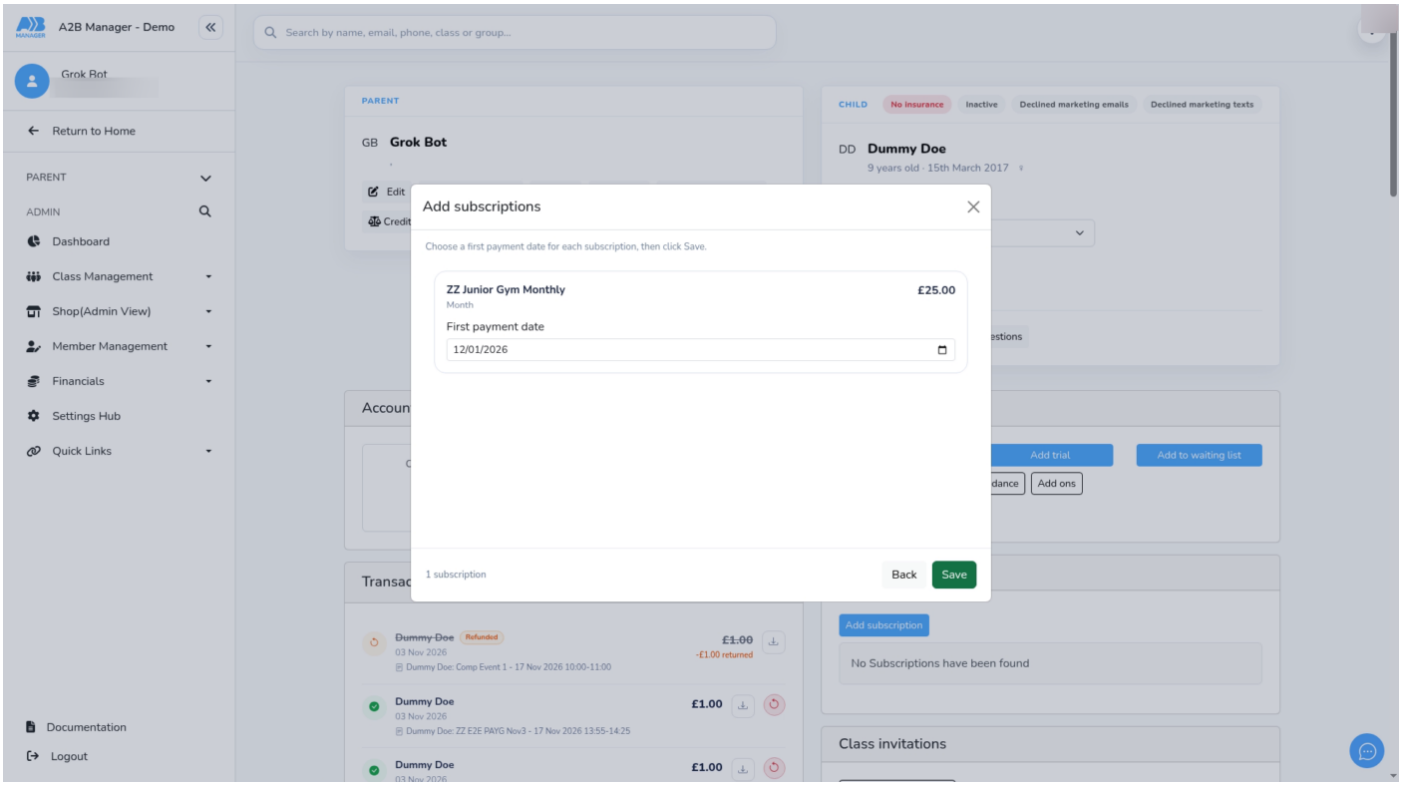


Step 9: ZZ Junior Gym Monthly - £25/month, linked as the Class subscription

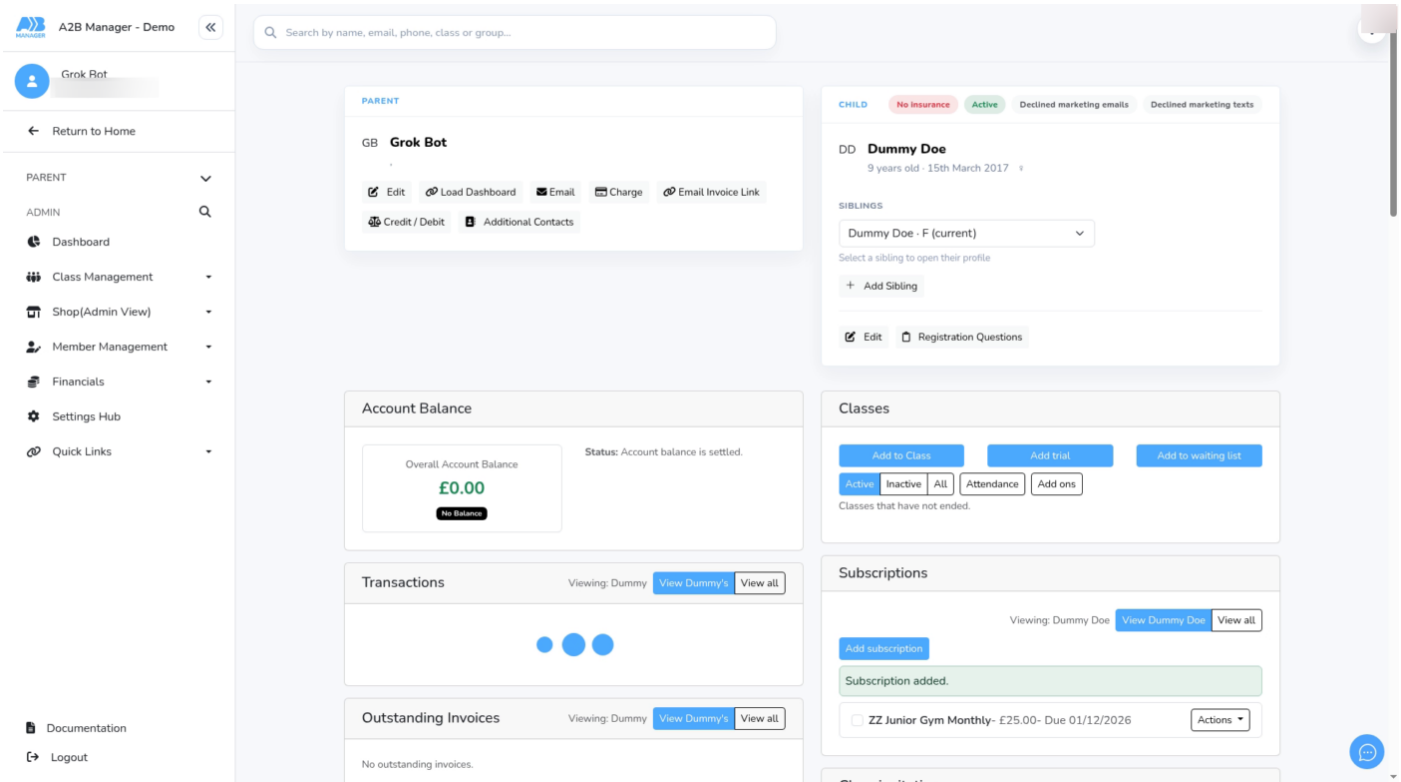
Put members on the subscription

Step 10: Add the subscription to a member yourself (3:25)

- Open the member's profile. Under **Subscriptions**, click **Add subscription**.
- Search for the product, tick it, and click **Apply**.
- Choose a **First payment date**. It must be after today.
- Click **Save**. You'll see **Subscription added.** and the subscription shows on the profile with its due date. For more on this, see How to Add and Delete a Subscription in the Member's Profile.



Step 10: Add subscriptions, with the product and the First payment date

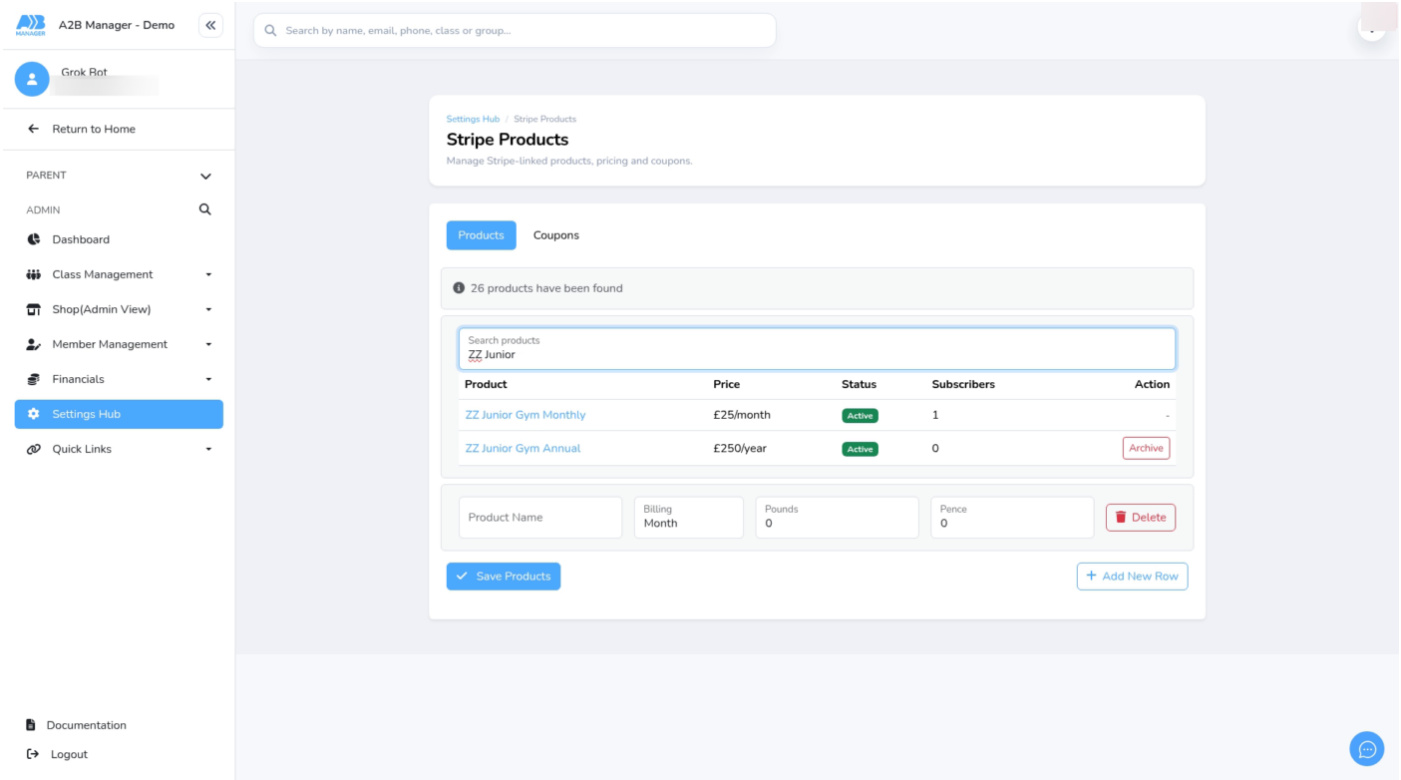


Step 10: Subscription added. ZZ Junior Gym Monthly- £25.00- Due 01/12/2026

Step 11: See who’s subscribed (4:21)

- Go back to **Stripe Products**, click **Load Products** and search for the product.

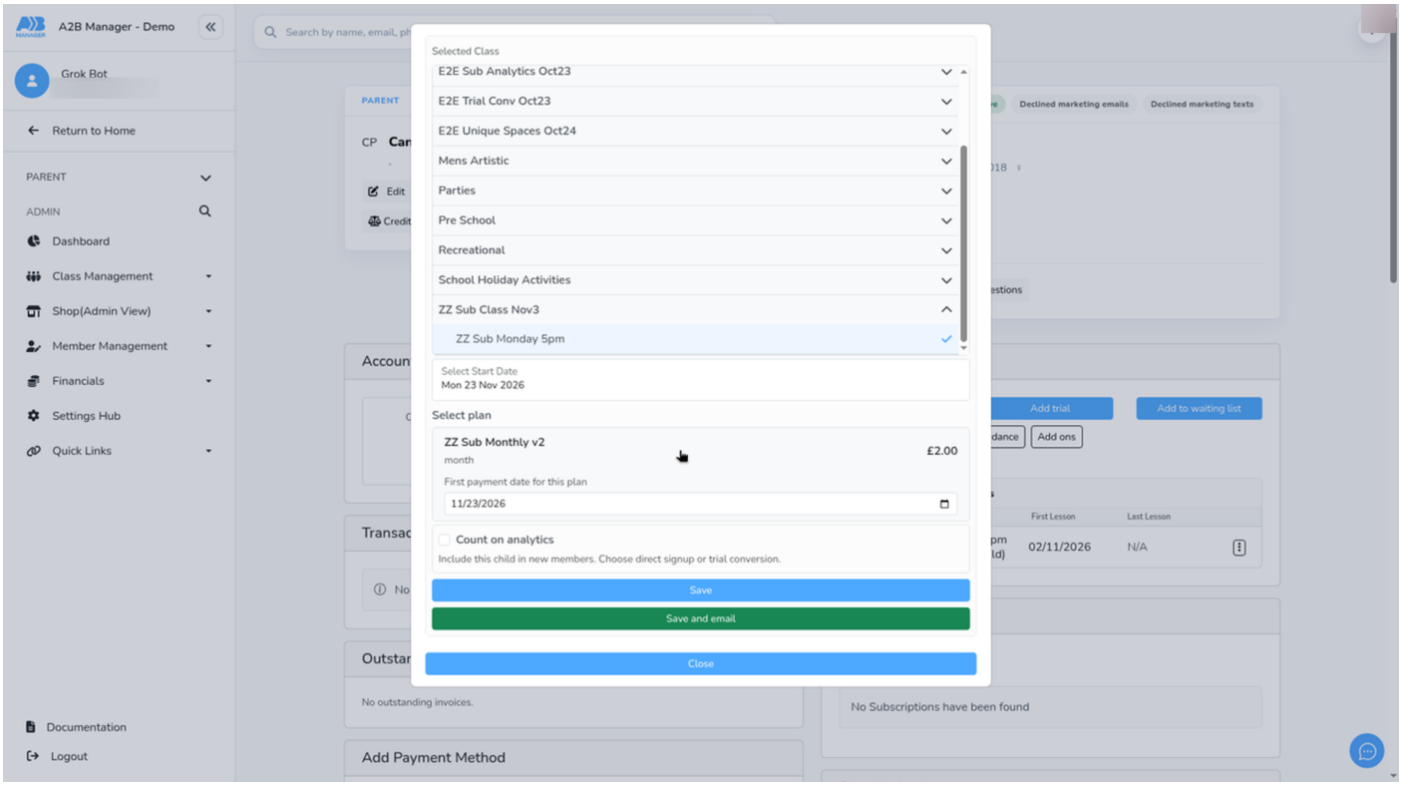
- The **Subscribers** column now shows **1**. To manage members' subscriptions, see Managing Member Subscriptions.



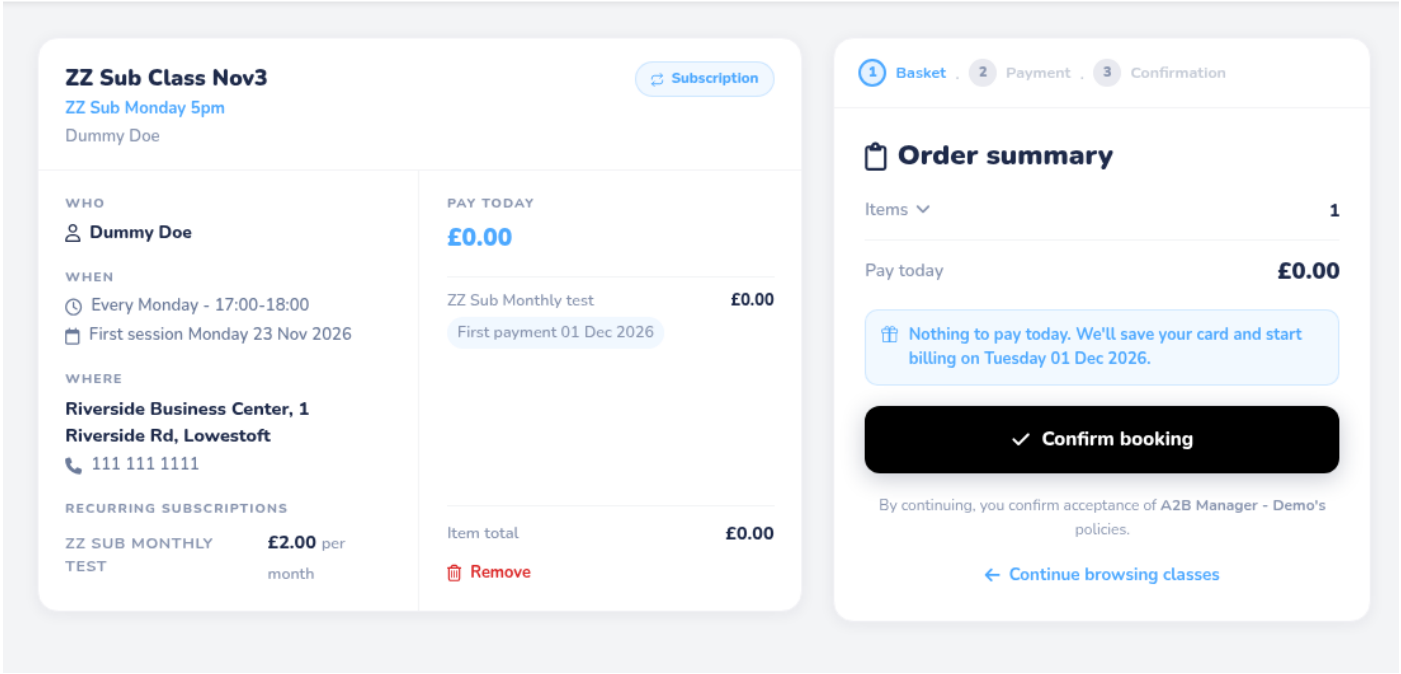
Step 11: Subscribers now shows 1 for ZZ Junior Gym Monthly

Step 12: When members join the group

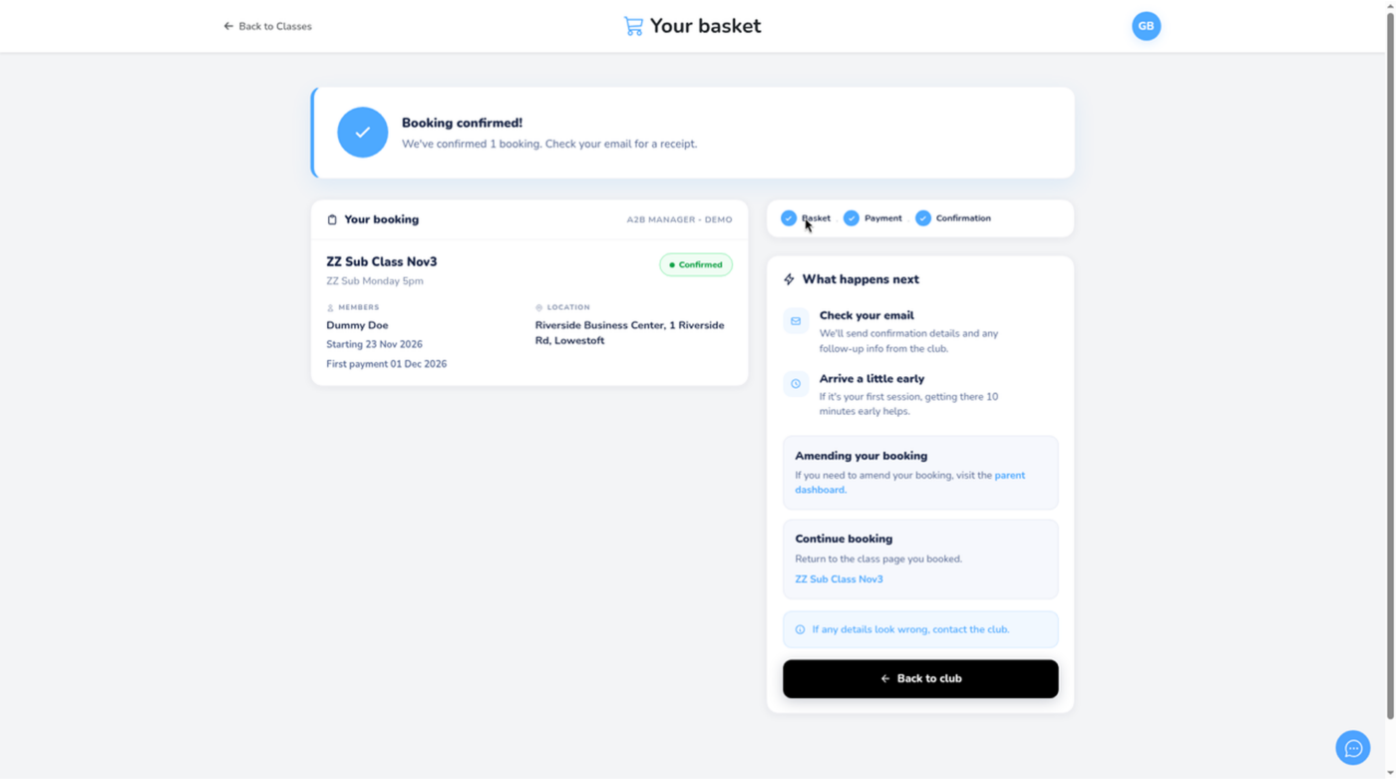
- When you add a member to the class group with **Add to Class**, choose a start date. **Select plan** then offers the group's linked product, with a **First payment date for this plan**.
- When a parent books the group, their child is put on the linked subscription.
- With **No Upfront payment**, the basket shows **Pay today £0.00**. Billing starts on the first payment date shown.



Step 12: Add to Class: Select plan offers the group's product with a first payment date



Step 12: The parent's basket with No Upfront payment: Pay today £0.00, billing starts on 01 Dec 2026



Step 12: Booking confirmed, with the first payment date

Good to know

- Always pick a plan in **Select subscription plan** before you save a linked subscription. If you leave it blank, **Add to Class** may not offer the group's plan.
- Pence go from 0 to 99. After saving, always check the new product's price in the list.
- **Archive** only appears on a product nobody is subscribed to. You can't edit or delete a product on this page.
- Saving a product doesn't charge anyone.
- Discounts are on the **Coupons** tab of Stripe Products.

> **Tip:** Give products clear names with the price period, such as Junior Gym Monthly. You'll see the name when you link it to a group and when you add it to a member.

Related guides

- Setting Up Your First Recurring Subscription Class
- How to Add and Delete a Subscription in the Member's Profile
- Managing Member Subscriptions

Download the PDF guide (optional)