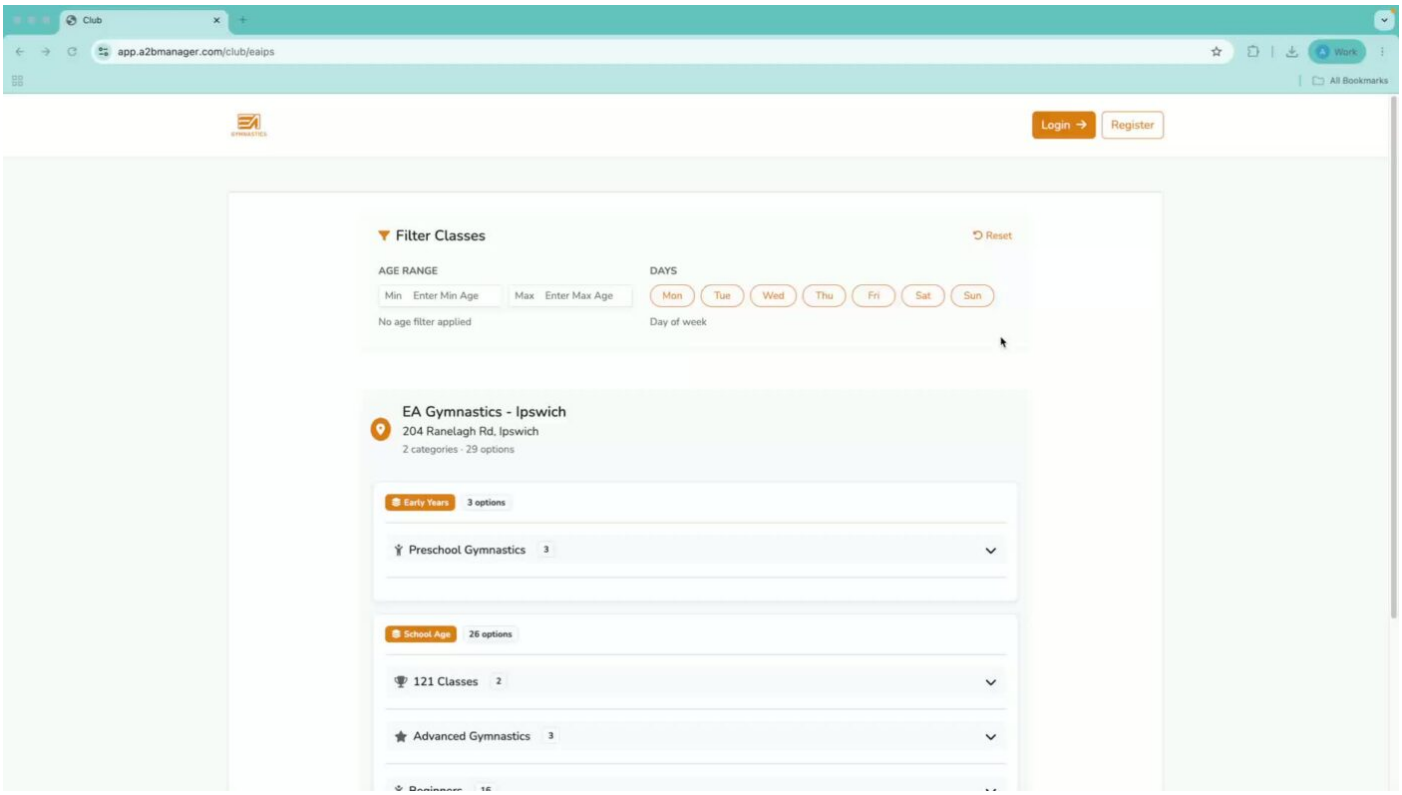
How parents reset their password

Account Management · https://a2bmanager.com/docs/reset-password/

Embedded media: https://www.loom.com/embed/a4d80bde2b2c43c29e41befebad29336

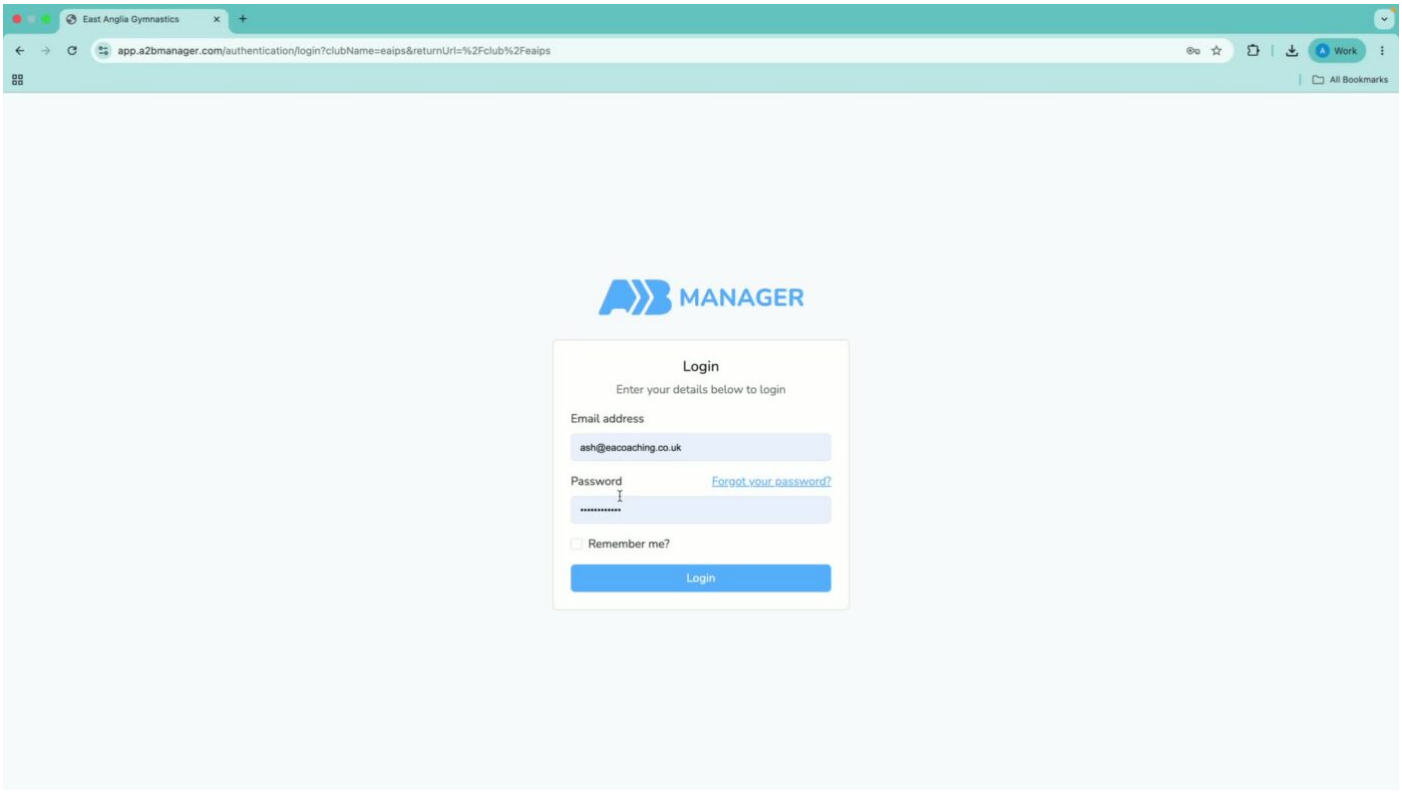
How a Parent Can Reset Their Password in A2B Manager

1. Start the login process 0:00



- Go to the login screen.
- Click **Login with A2B Manager** to begin the password reset flow.

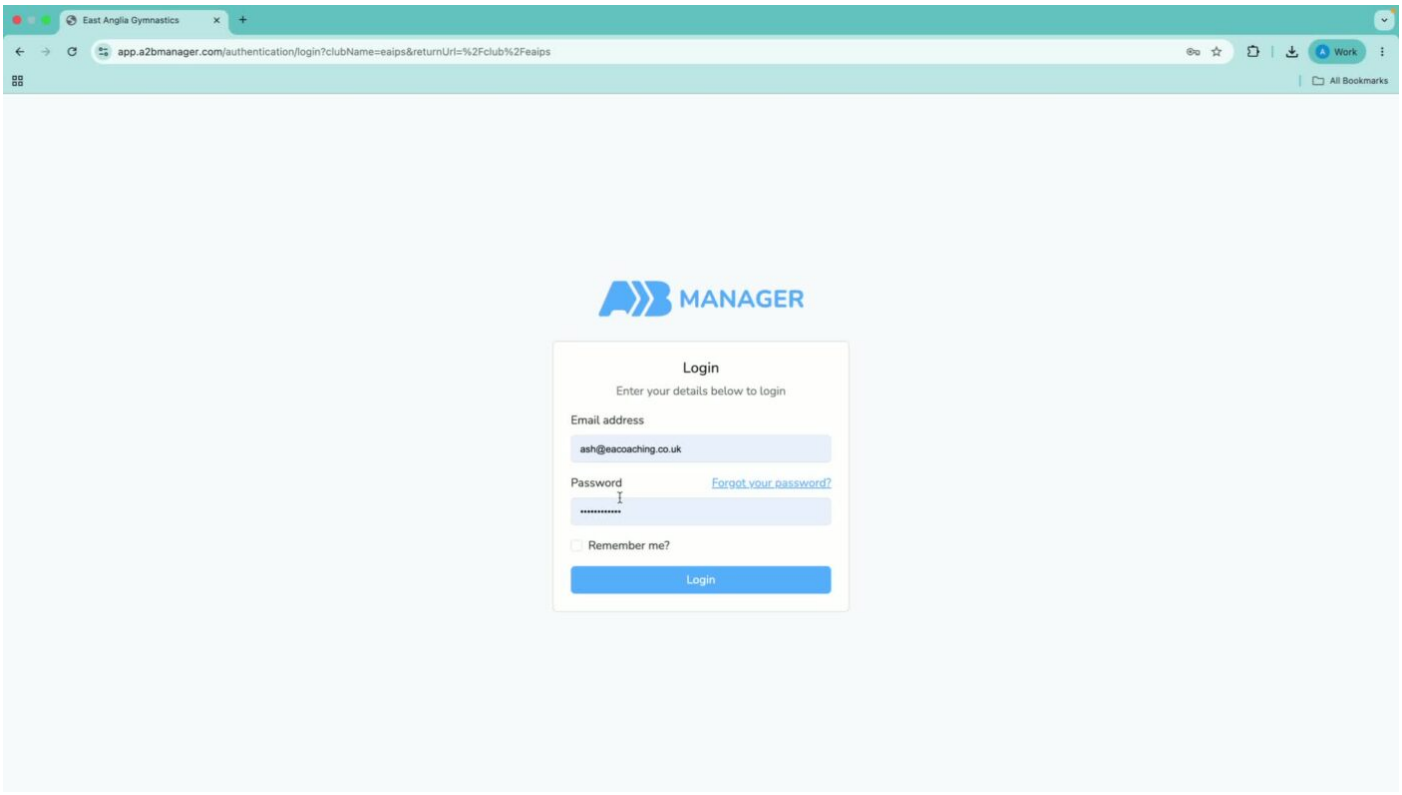
2. Open the Forgot Password link 0:12



- On the login popup, find the **Forgot Password** link above the password field.

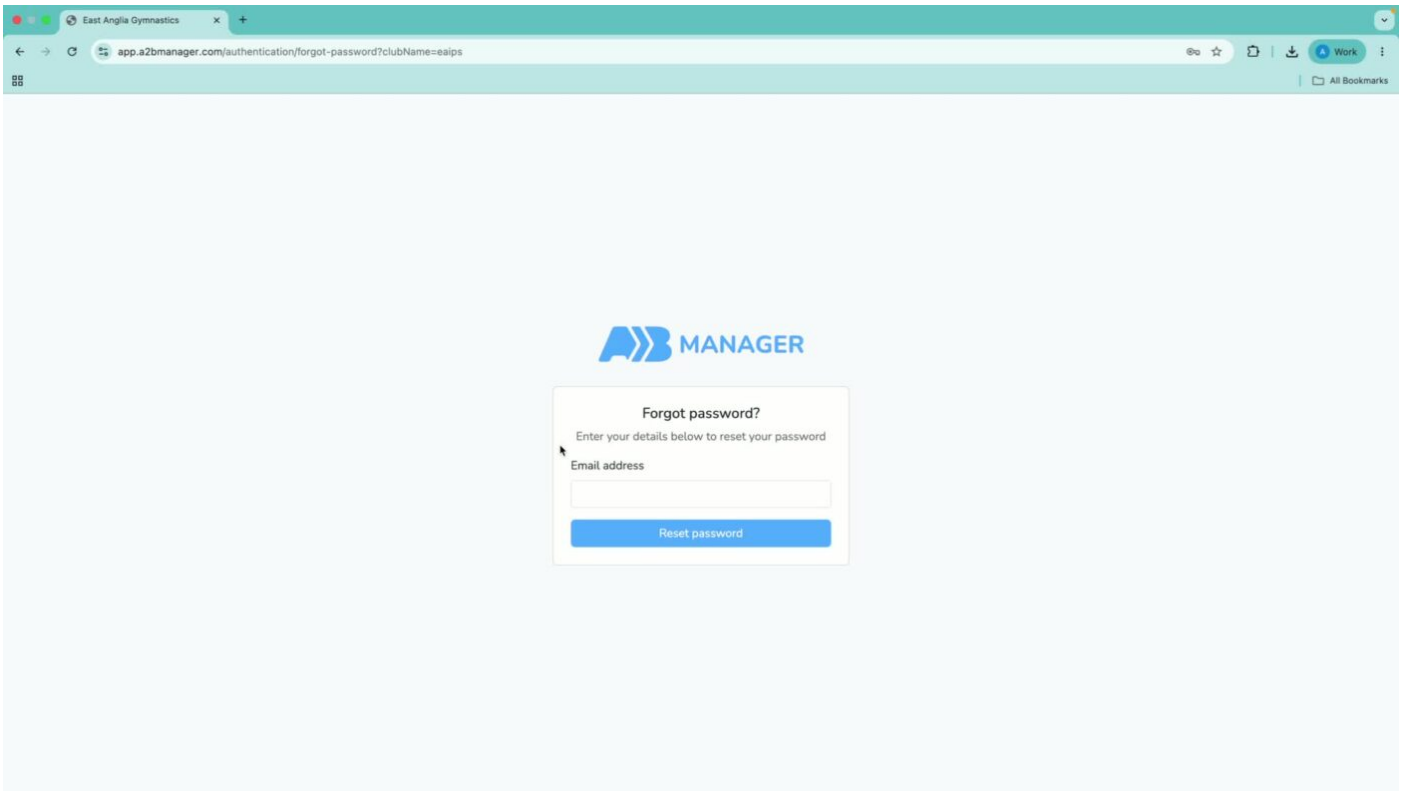
- Click the link to start the reset process.

3. Enter the account email address 0:12



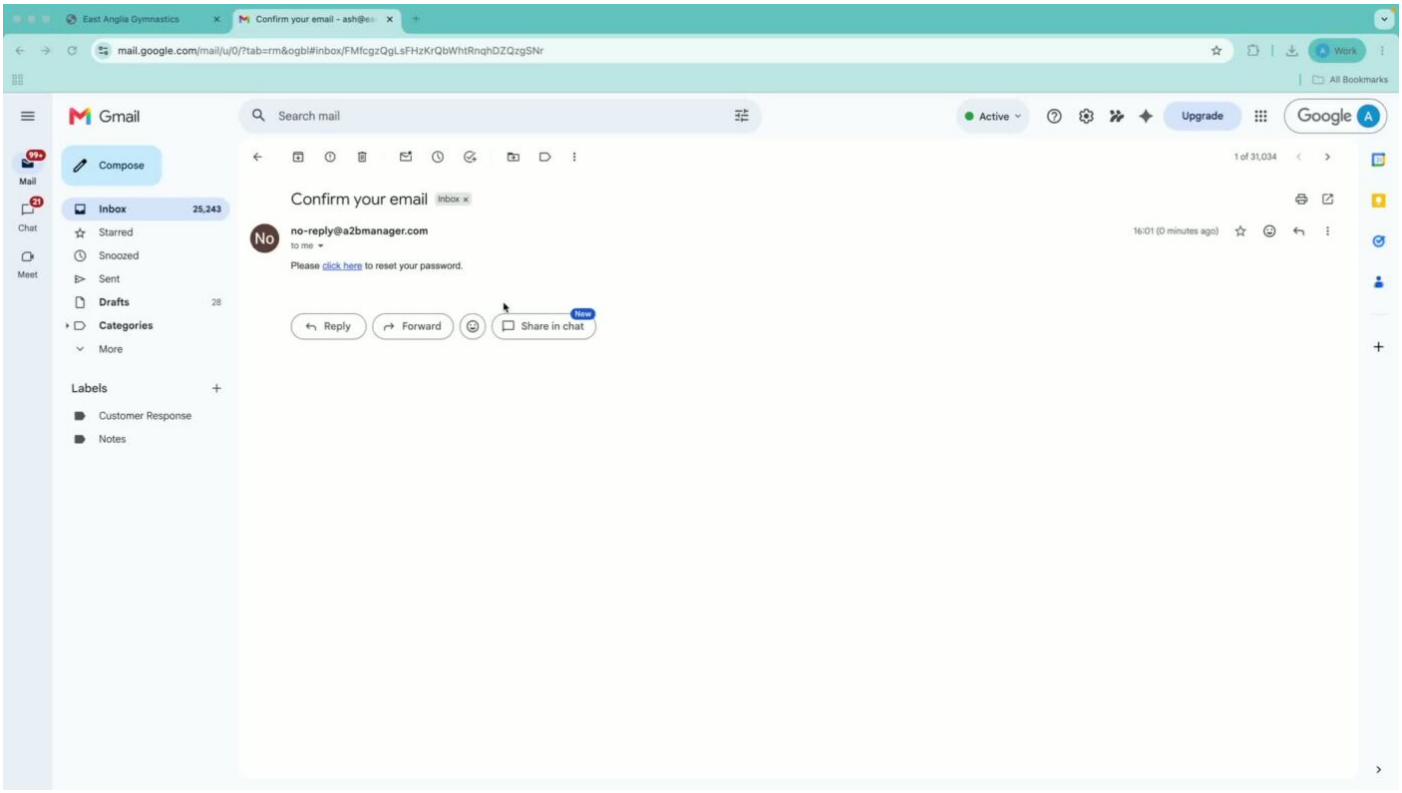
- Type in the email address associated with the parent account.
- Make sure the email matches the account you want to recover.

4. Request the password reset email 0:24



- Click **Reset Password**.
- A password reset email will be sent to the account inbox.

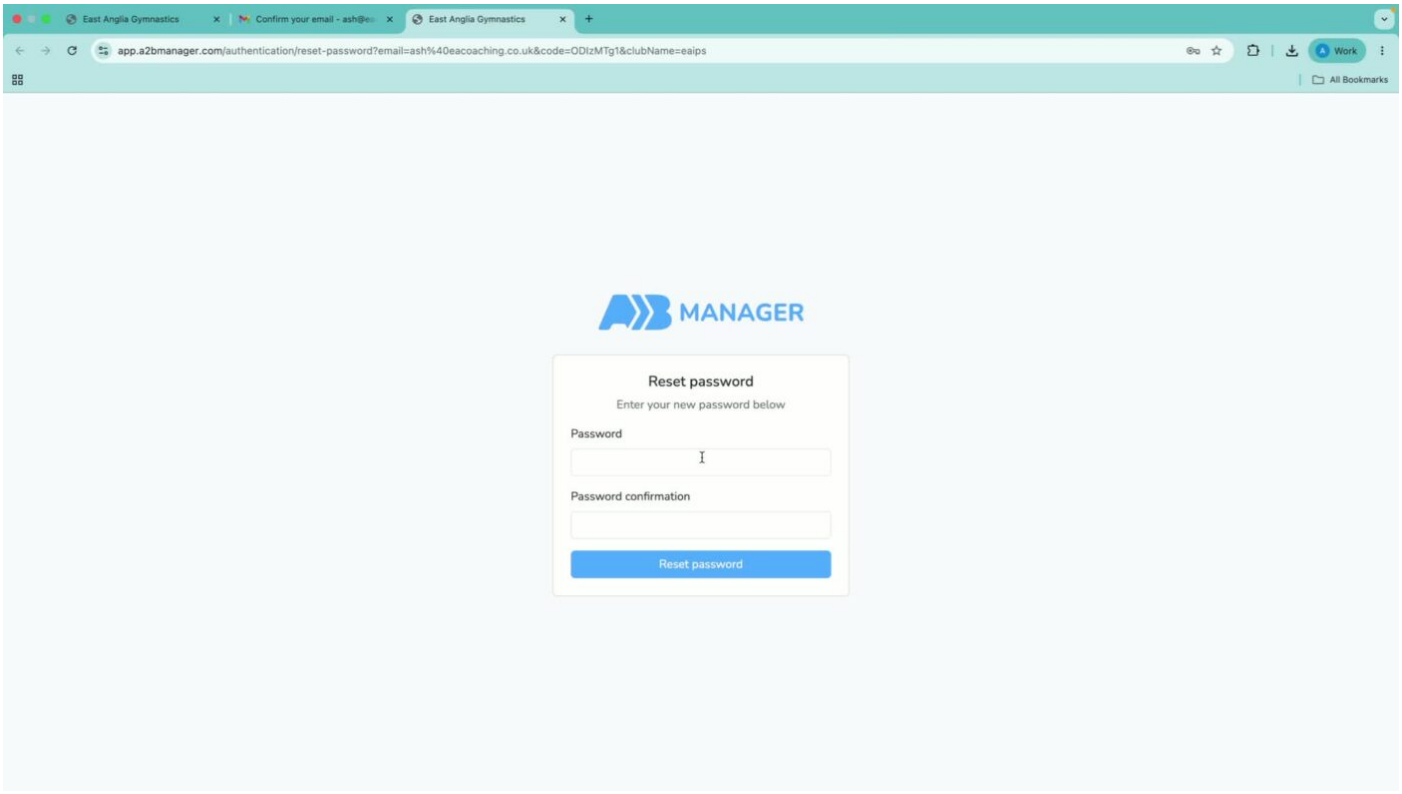
5. Open the reset email and follow the link 0:36



- Check your email for the password reset message.

- Click the reset link in the email to open the password reset page.

6. Create a new password and confirm access 0:41



- Enter a new password on the reset page.
- Click **Reset Password** to save it.
- After resetting, you can log back into the account with the new password.