

Shop Basket, Payment and Order Emails: What Parents Need to Know

This guide covers the parts of buying from the club shop that aren't in the main ordering guide: stock limits, the basket, your payment options, the Stripe payment page and the emails you'll get about your order.

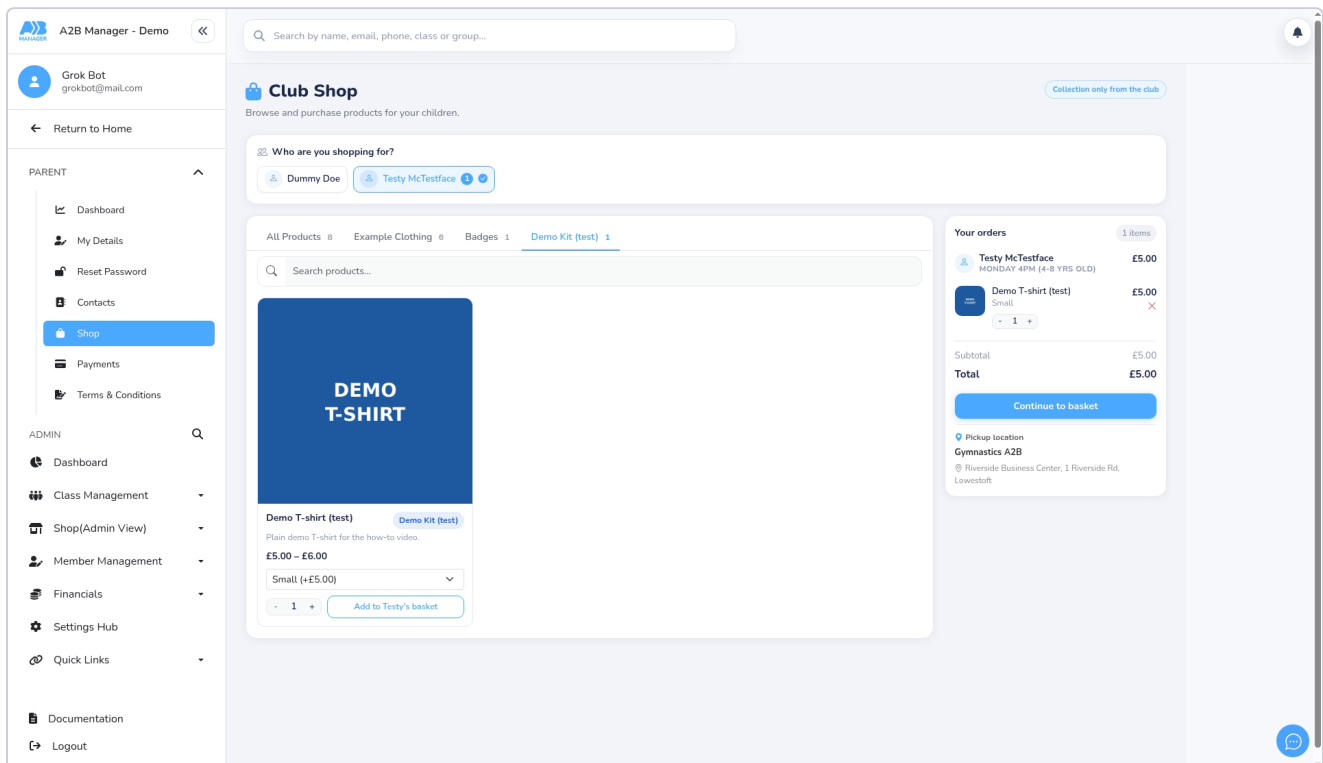
Before you start

- For how to open the shop and choose items, See also: [How parents order products from your shop](#).

Basket, payment and order emails

1. Stock limits (0:16)

- You can't add more of an item than the club has in stock. The quantity just stops at the limit, and it counts what's already in your basket.
- If stock runs out while you're shopping (for example, someone else buys the last one), you may see **Not enough stock available**. when you add the item or change the quantity. Lower the quantity or choose another size.



2. Your basket (0:24)

- The panel on the right of the shop is your basket, grouped by child. Use + and - to change quantities. + stops working at the stock limit.
- Each shop order is for one child.

The screenshot displays the 'A2B Manager - Demo' interface. On the left is a sidebar with a user profile for 'Grok Bot' and navigation links for 'PARENT' (Dashboard, My Details, Reset Password, Contacts, Shop, Payments, Terms & Conditions) and 'ADMIN' (Dashboard, Class Management, Shop(Admin View), Member Management, Financials, Settings Hub, Quick Links, Documentation, Logout). The main area is the 'Club Shop' with a search bar and a filter bar showing 'All Products', 'Example Clothing', 'Badges', and 'Demo Kit (test) 1'. The product 'Demo T-shirt (test)' is shown with a price range of £5.00 - £6.00 and a size selector set to 'Small (+£5.00)'. A quantity selector shows '0' with '+' and '-' buttons, and an 'Add to Testy's basket' button. On the right, the 'Your orders' panel shows a list of items: 'Testy McTestface' (£15.00) and 'Demo T-shirt (test)' (£15.00). The subtotal is £15.00 and the total is £15.00. A 'Continue to basket' button is at the bottom of the orders panel. A pickup location for 'Gymnastics A2B' is also listed.

3. Choose how to pay (0:34)

- Click **Continue to basket**. Shop items sit in the same basket as any class bookings, so you pay for everything together.
- Choose **Pay with default card** to use the card you've saved with the club, or **Use a different card** to pay on Stripe's secure page.

← Back to Classes

Your basket 1 item

£5.00 GB

Club shop
Testy McTestface

Demo T-shirt (test)
Small
Qty 1

Item total £5.00

Shop pickup location

Gymnastics A2B
Riverside Business Center, 1 Riverside Rd, Lowestoft
111 111 1111

1 Basket 2 Payment 3 Confirmation

Order summary

Items 1

Pay today **£5.00**

Payments are handled securely through Stripe.

Apply coupon
Add a coupon code for your saved card payment **APPLY**

VISA **** 4242 **Pay with default card**

OR

Use a different card

You'll be taken to Stripe to complete payment

By continuing, you confirm acceptance of A2B Manager - Demo's policies.

← Continue browsing classes

4. Pay on Stripe's secure page (0:47)

- Stripe may show the price in another currency first. Choose the **£** option to pay in pounds.
- Enter your card details and click **Pay**.
- If you leave the Stripe page without paying, your basket stays locked. Go back to your basket and click **Change basket** to unlock it.

The screenshot displays the Stripe payment interface, divided into two main sections. The left section, titled 'Choose currency', shows two options: '\$6.92' (selected) and '£5.00'. Below this, a table lists the items: 'Testy McTestface: Demo T-shirt (test) - Small' for £5.00, a 'Subtotal' of £5.00, and a 'Total due' of £5.00. The right section, titled 'Payment method', includes a 'Contact information' field with the email 'grobobot@mail.com'. Under 'Payment method', the 'Card' option is selected, showing fields for card number, expiry date, CVC, and cardholder name. Below this, there are fields for 'Country or region' (set to 'United States') and 'ZIP'. A checkbox for 'Save my payment information for future purchases' is present. The 'Revolut Pay' option is also visible. At the bottom, there is a 'Phone number' field and a 'Pay' button. The footer indicates 'Powered by stripe' and links to 'Terms' and 'Privacy'.

Stripe

Choose currency

\$6.92 £5.00

Exchange rate and fees of your bank may apply

Testy McTestface: Demo T-shirt (test) - Small £5.00

Subtotal £5.00

Add promotion code

Total due £5.00

Apple Pay link

OR

Contact information

Email grobobot@mail.com

Payment method

Card

Card information

1234 1234 1234 1234 VISA

MM / YY CVC

Cardholder name

Full name on card

Country or region

United States

ZIP

☐ Save my payment information for future purchases

☐ Revolut Pay

Phone number

(201) 555-0123 Optional

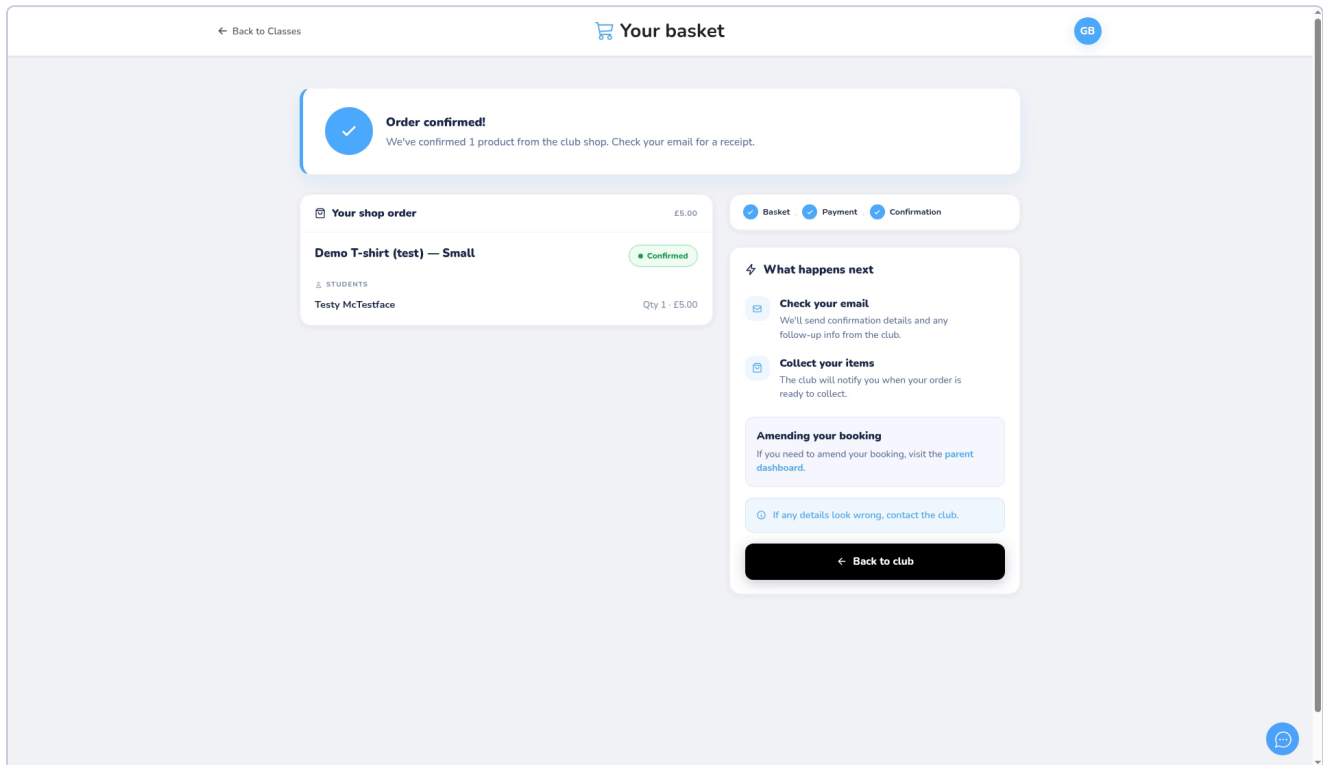
By providing my phone number, I agree to create an account and save my payment info to Link, subject to the [Terms](#) and [Privacy Policy](#).

Pay

Powered by stripe | [Terms](#) [Privacy](#)

5. Your confirmation and order emails (1:05)

- When the payment goes through, you'll see **Order confirmed!**.
- You'll get an order confirmation email. The club may also email you when your order is ready to collect and when it's been collected.
- There's no order history page in the shop, so keep your order emails as your record.



After you order

- Collect your order at the club, usually at your child's next session. There's no delivery.
- For questions about an order, including refunds, contact your club.

See also

- See also: [How parents order products from your shop](#)